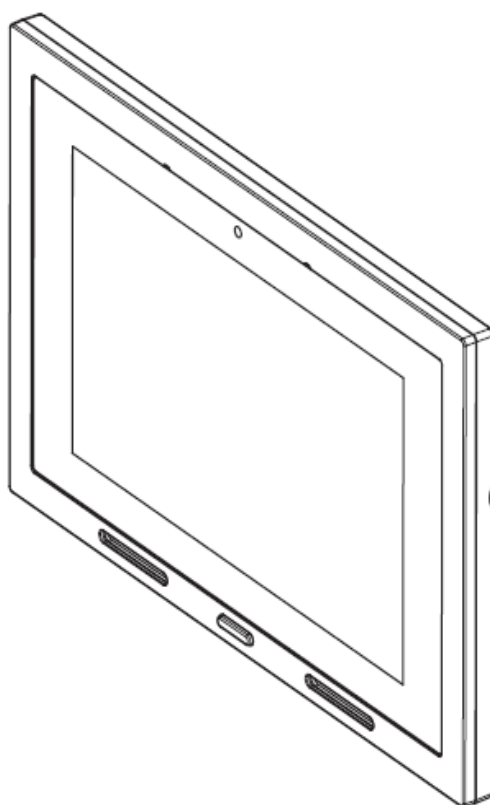


## **IP 7" TOUCHSCREEN VIDEO DOOR PHONE**

**Ref. 1717/41 (White)**

**Ref. 1717/43 (Black)**



**max**

**COMPLETE USER MANUAL**

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# 1 General description

## 1.1 In a nutshell

The Video Door Phone 1717/4x is an IP touchscreen device of the Ipercom system that can operate as:

- advanced IP Video Door Phone,
- Android Applications Manager.

The Video Door Phone uses the Android operating system and is able to perform both the specific functions of Urmet systems and the generic functions of Android devices. To optimise user-friendliness, the Video Door Phone comes with certain factory-preloaded applications.

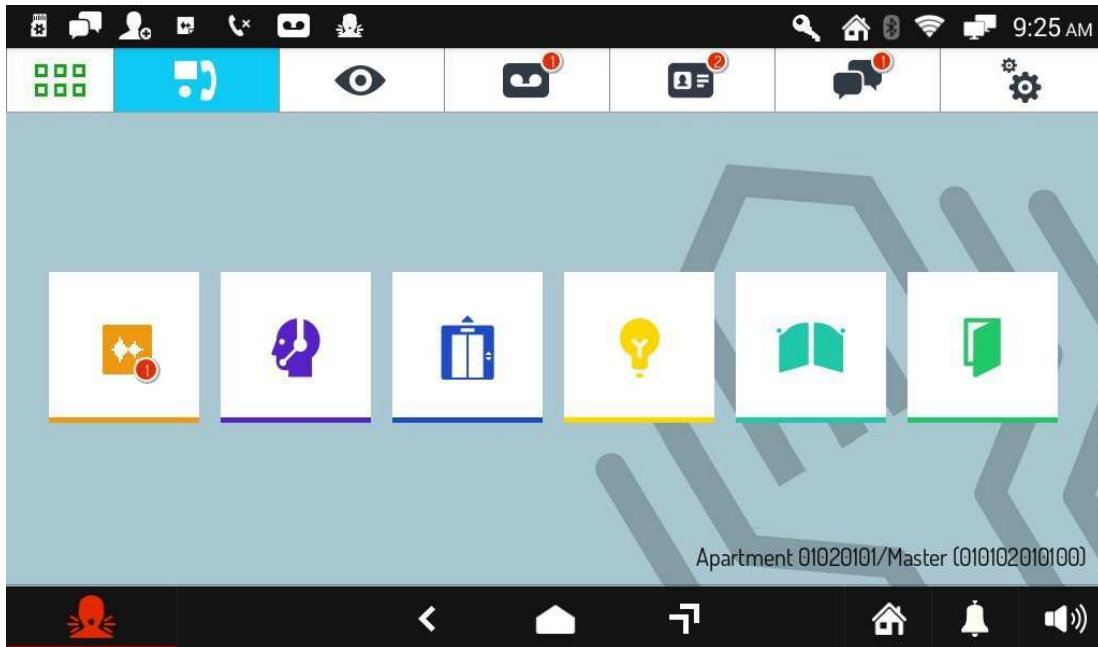
## 1.2 How to turn on the screen and access the various functions

The 1717/4x Video Door Phone screen is normally off and automatically lights up when it receives a video door phone call (see section 2.1 *How to answer an external call*). In this case, a screen page is displayed from which the user can answer the caller and open the entrance door.

The screen can also be voluntarily turned on by the user, to access one of its many applications. To turn on the screen simply:

- tap the screen at any point, or
- press the centre button at the bottom of the Video Door Phone to bring up the Home Page.

The default Home Page is the Video Door Phone application, from which you can access the various video door phone functions (you can change this setting and choose another application as your Home Page, for example one of the Home Automation ones).



Video Door Phone Home Page (default option)

The video door phone functions are the following:



Recording short audio messages (Post.it)



Calling the switchboard (if the Ipercom system is adequately pre-set)



Lift control (if the Ipercom system is adequately pre-set).



Activating an auxiliary function, e.g. turning on the stair lights (if the Ipercom system is adequately pre-set)



Opening a driveway or garage gate



Opening the door



**WARNING!** The functions' availability depends on how the video door phone system has been designed and built. Some of the functions described below may not be available in your system. You may want to check with your installer if a specific function is available or can be implemented.

The other navigation icons in the top bar can be used to:



View footage from the cameras present in the system



View recorded audio-video messages (video door phone Voicemail)



Display the address book and the call log



Send text messages (Chat)

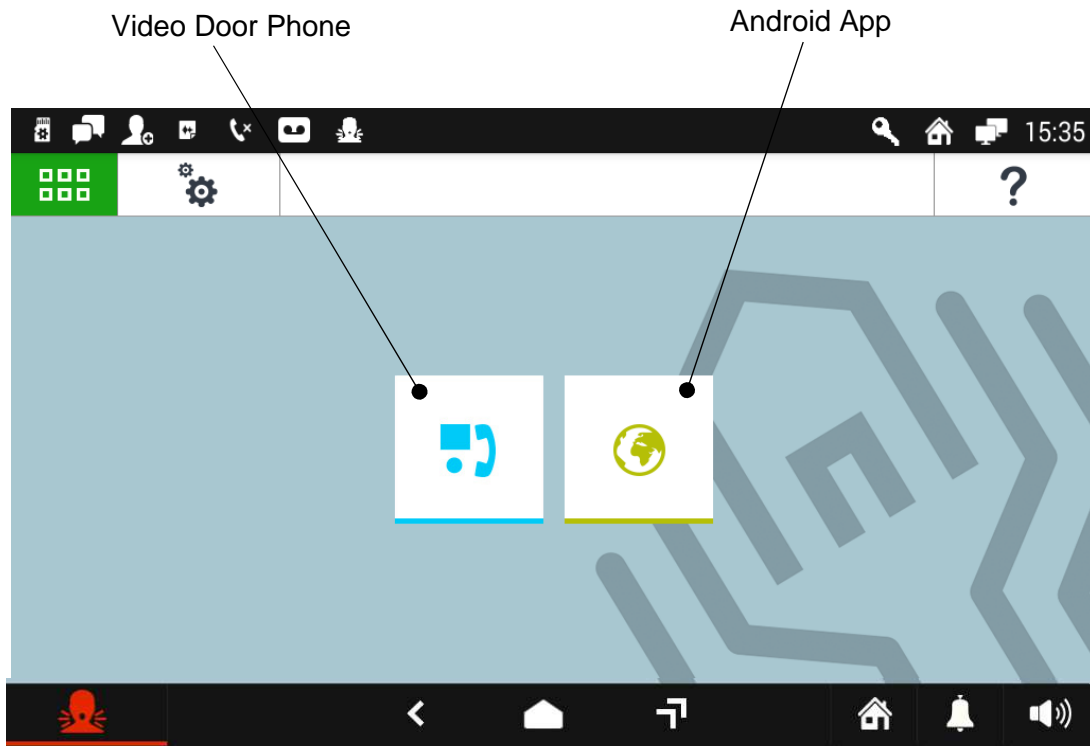


Change audio/video screen settings and/or operation language

To change the default application tap the icon , provided in the top left corner, to access the Top Page, then tap the Set-up icon  and finally the Home Page menu.

### 1.3 How to navigate between applications

The various applications are accessible from the Top Page, by tapping the special icon.

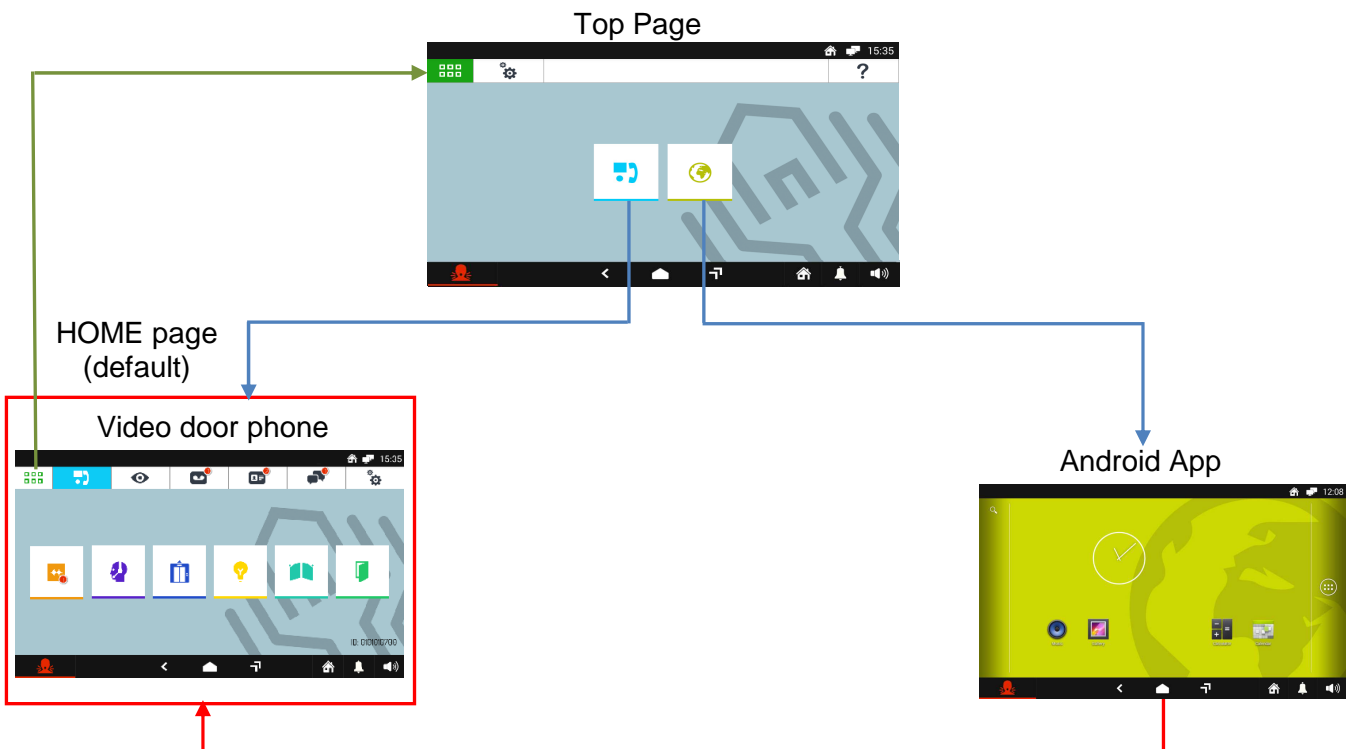


Top Page

The key “?” can be used to scan a QR Code and access with your smartphone a page on the Urmet website, where you can check the datasheet of the product in question.









To return to the Home Page from any screen page, tap the icon in the middle of the bottom bar.









The default Home Page is the Video Door Phone application, but can be replaced with one of the others by using the Configuration menu of the  Top Page.

The other navigation icons in the top bar can be used to:

-  Return to the previous page.
-  Go to the page that lists the recently opened applications.
-  Send a panic alarm signal (function enabled if the Ipercom system includes a suitably configured concierge switchboard service).
-  Mute the call (Mute) to the Video Door Phone for a user-settable period of time.
-  Change the call volume.
-  Set the following device states: In-house / Answering Machine / Remote (only one active at a time).

## 1.4 How to interpret the reports

The bar at the top right of the screen shows status information:

-  Automatic door opening (if this feature is enabled).
-  In-house / Answering Machine / Remote (only one active at a time).
-  LAN connection to Ipercom network.  
*🔗 The icon does not appear in Link Local*
-  Time.

A new notification is indicated by the flashing blue LED on the 1717/4x Video Door Phone centre button, by the corresponding menu icon at the top left and the by corresponding entry in the drop-down menu.



The possible notifications are:



Micro SD Card in.



Presence of an unread text message (Chat).



New contact request.



New Post-it not yet listened to.



Missed Call.



Video message not yet viewed.



Panic Alarm sent/cancelled.

## 1.5 How to turn off the screen

To turn off the screen press the centre button of the 1717/4x Video Door Phone .

The screen turns off automatically:

- when the user-programmable time-out delay has elapsed (see section 5.11 );
- at the end of an incoming call, if the screen was previously off.


## 1.6 How to send a panic alarm



**WARNING!** The Panic alarm function requires that:

- the video door phone system has a switchboard;
- the system has been properly set up (for more information, check the lpercom manual on [www.urmet.com](http://www.urmet.com) );
- there is a switchboard operator on duty;
- the switchboard operator has been properly trained on what to do in the event that a panic alarm is received.

How to send a panic alarm:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon , always visible in the bottom left corner of the screen, unless it had been disabled or a switchboard is present in the system (see chapter 35 *Configurations*).
- In the pop-up page that opens tap the **CONFIRM** button to control the alarm.



**WARNING!** Even if unconfirmed, the alarm message will be sent in any case when the timeout delay expires (after 5 seconds), unless sending is cancelled by tapping the **ABORT** button.

On receiving the Panic Alarm message, the switchboard operator can listen to what is going on inside the apartment, next to the Video Door Phone. Ambient listening can only be stopped by the switchboard operator and can continue without any time limits. Ambient listening enabling in the apartment must be done by the installer (for more information, refer to the Ipercom manual on [www.urmet.com](http://www.urmet.com)).



The panic alarm can also be activated via an external device, such as a button, connected to the terminal block behind the Video Door Phone .

## **1.7 How to block the touchscreen feature**

To block the touchscreen feature hold down the 1717/4x Video Door Phone centre button until the screen with the padlock image appears.

The touchscreen is inhibited for 20 seconds, after which it is re-activated.

The screen touch functions can be unlocked before the pre-set time by pressing the centre button once again or by following the instructions that will appear on the screen.

The touch feature block is particularly useful when you wish to clean the screen, so as not to activate the Video Door Phone functions.

## **1.8 How to control a 1717/4x Video Door Phone hardware reset**

For a hardware reset of the Video Door Phone, press and hold the centre button of the Video Door Phone until it restarts.

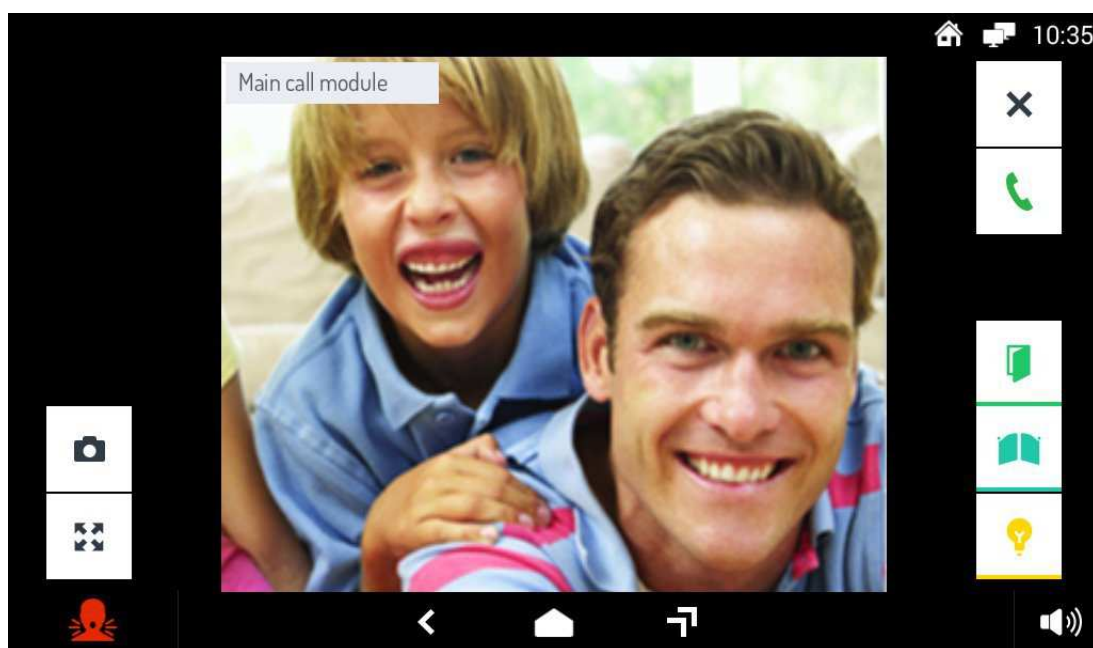
## 2 Video Door Phone

The Video Door Phone application is the main application of the 1717/4x Video Door Phone and it is also the default Home Page. The application turns the device into an advanced video door phone terminal.








### 2.1 How to answer an external call


When the 1717/4x Video Door Phone receives an outdoor door phone video call, it rings and the screen lights up from its default switched-off state.


The image of the caller shows up on the screen, unless there are other Max Video door phones in the apartment or the "Remote" option is turned on (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)). In these specific cases, the image of the caller will not appear on the screen, as described below.




By tapping the various icons you can:

-  Reject the call. If the external calling station is a call module, a message is displayed informing that the call has been rejected.
-  Answer the call and begin a hands-free conversation.
-  Open the door.
-  Open a driveway or garage gate.
-  Store a snapshot of the outdoor picture displayed on the screen.
-  Enlarge or shrink the image, also changing its format from 4:3 to 16:9.
-  Turn the Video Door Phone microphone off and then back on, to prevent the caller hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.

 Activate an auxiliary function, e.g. turning on the stair lights. Tapping the icon opens a pop-up window that lists the possible controls. The icon is only displayed if the Ipercom system includes a correctly programmed special decoding function (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)).

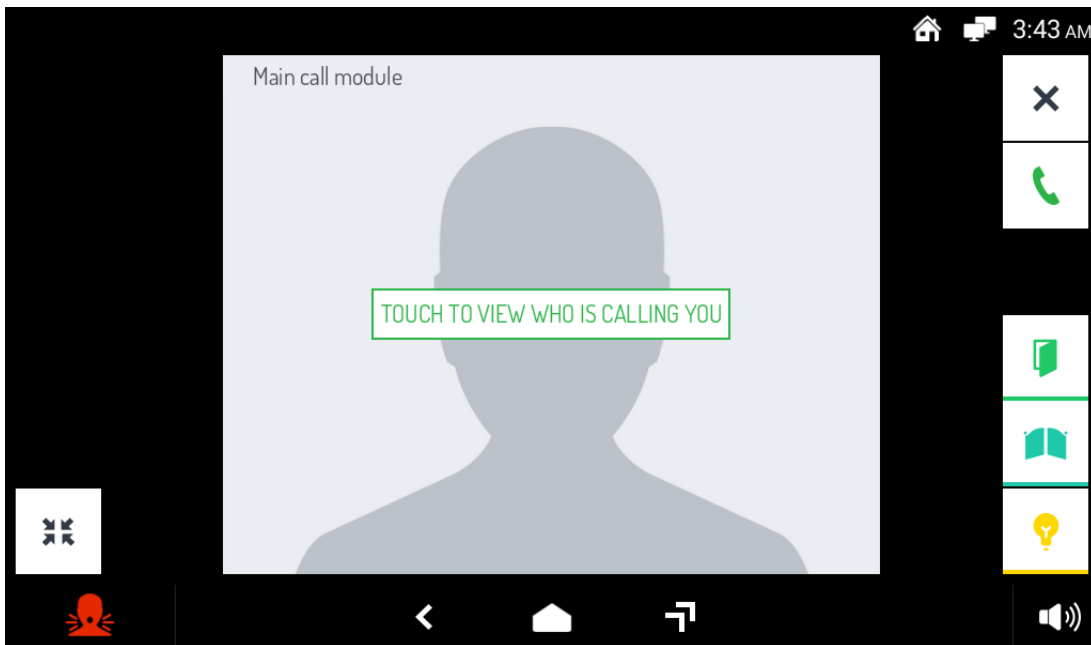
 Close the call. The icon will only be active after the call has been answered.

 Change the audio volume in the outdoor station-to-Video Door Phone direction (Video Door Phone speaker).

### 2.1.1 How to answer a call with multiple Video Door Phones, or with an active "Remote" option

If in the apartment:

- there are multiple Video Door Phones or VoIP terminals, or the option "Remote" has been enabled (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)), even if there is only one 1717/4x, Video Door Phone, when a call is received the screens do not show the image of the caller, as pictured here below.




On the Video Door Phone that you wish to use to answer, tap the stylized image. The video is displayed and you can then proceed as described here above for incoming calls from outside.







## 2.2 How to answer a call from the switchboard

When the 1717/4x Video Door Phone receives a call from the switchboard, it rings and the screen lights up from its default switched-off state. The on-screen image of the switchboard operator will be displayed already during the call (if the switchboard is equipped with a camera).



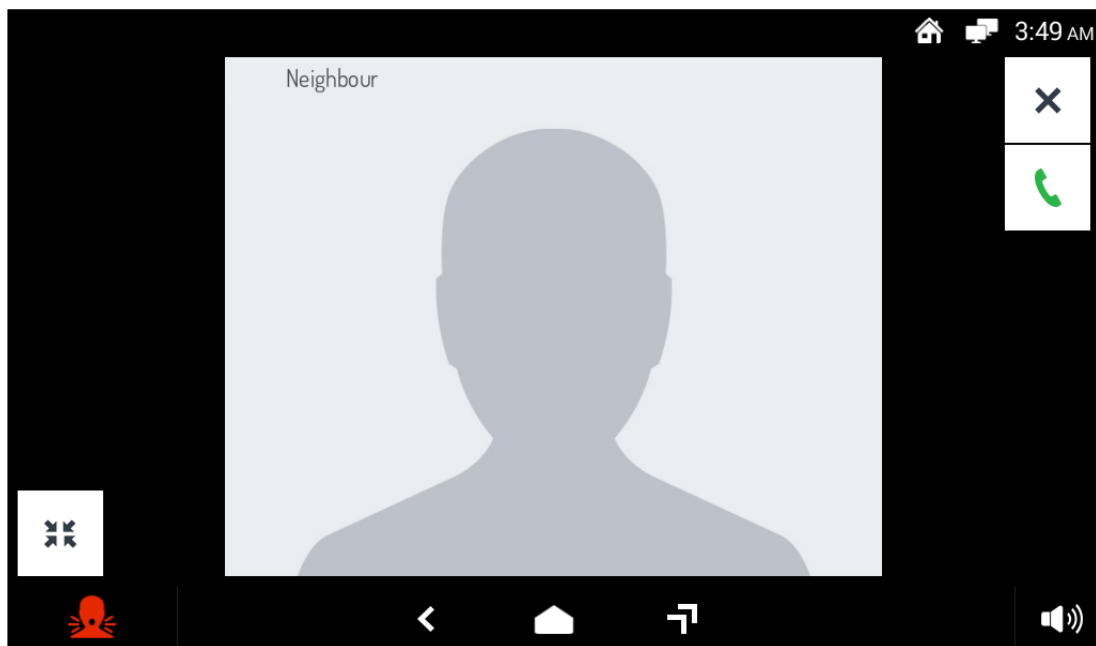
To answer the call and begin a hands-free conversation tap the icon .

After answering, by tapping the various icons you can then:








-  Store a snapshot of the switchboard operator displayed on the screen.
-  Enlarge or shrink the image, also changing its format from 4:3 to 16:9.
-  Turn the Video Door Phone microphone off and then back on, to stop the switchboard operator hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.
-  Close the call. 
-  Change the audio volume in the switchboard-to-Video Door Phone direction (Video Door Phone speaker).

## 2.3 How to answer an intercom call

When the 1717/4x Video Door Phone receives an intercom call, it rings and the screen lights up from its default switched-off state. The screen will display the image of the caller.



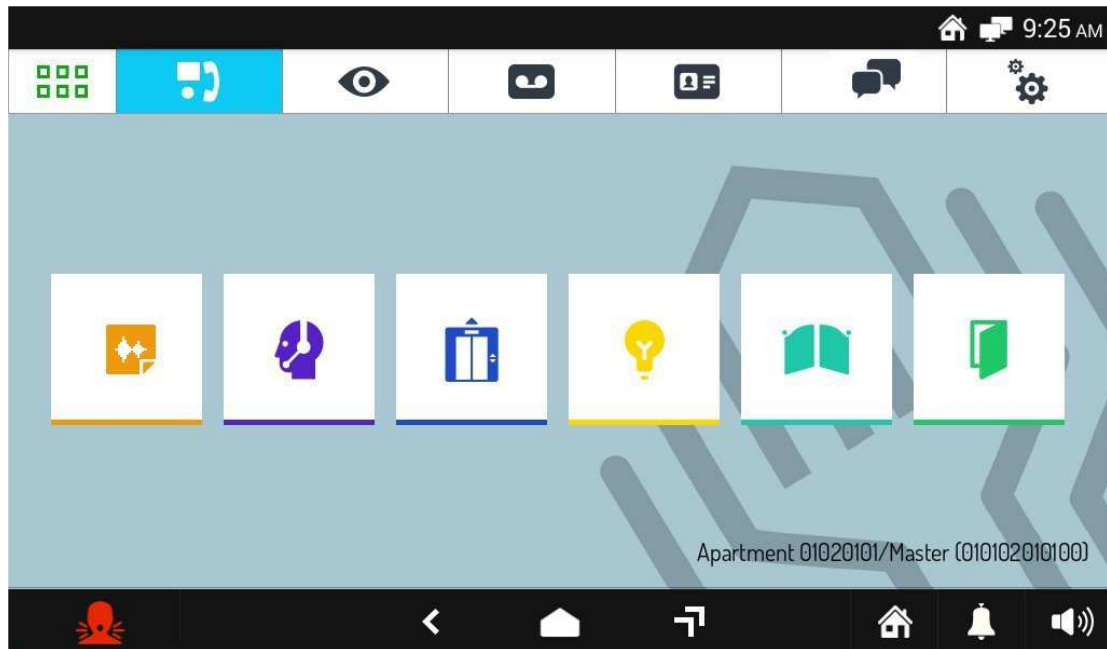
By tapping the various icons you can:

-  Reject the call. The message "Call rejected" will be displayed on the calling device.
-  Answer the call and begin a hands-free intercom conversation.
-  Store a snapshot of the caller displayed on the screen. This function will only be active after the call has been answered.
-  Enlarge or shrink the image, also changing its format from 4:3 to 16:9.
-  Turn the Video Door Phone microphone off and then back on, to stop the caller from hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.
-  Close the call.
-  Change the RX audio volume. This function will only be active after the call has been answered.

## 2.4 How to access Video Door Phone functions

Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x. Video Door Phone . The Home Page, i.e. the Video Door Phone main page, is displayed if the default configuration has been maintained.

If a different Video Door Phone Home Page has been selected, go to the Top Page and select the Video Door Phone application.




The Video Door Phone page shows the functions that can be used. Select your required Video Door Phone function by tapping the corresponding icon.

## 2.5 How to use audio messages (Voice "Post-its")

The 1717/4x Video Door Phone allows you to record short audio messages that can be subsequently listened to by their recipients after they have returned home or to the office.

To record or listen to messages:

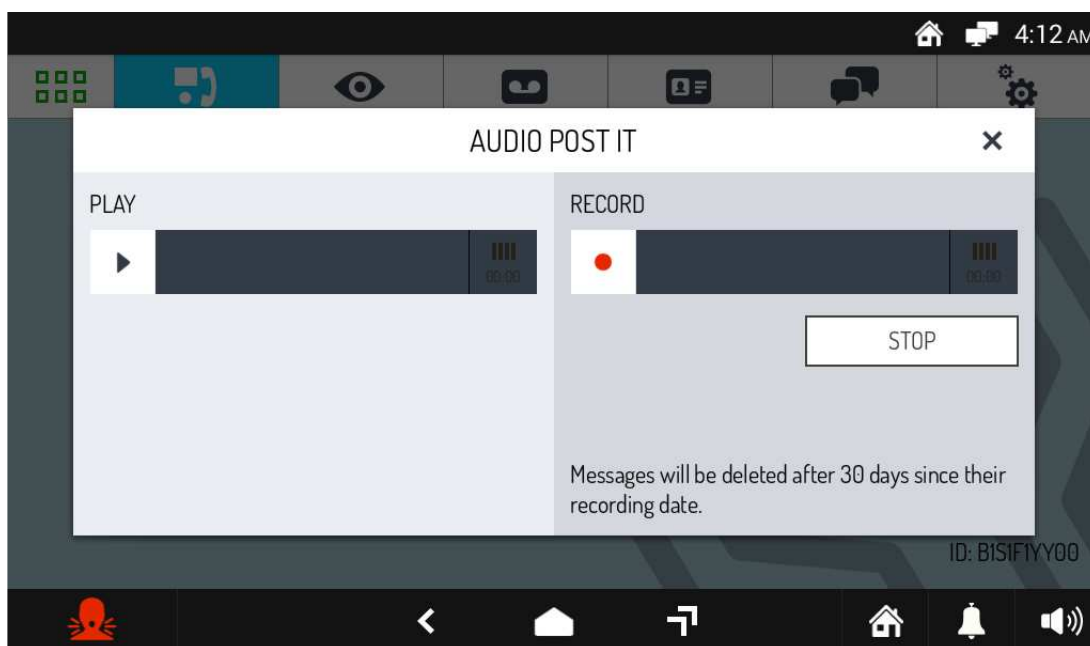
- Access the main page of the Video Door Phone application.


- Tap the icon .

A pop-up window will open that can be used to record and listen to messages.

To close the pop-up window tap the X icon at the top right.

### 2.5.1 How to record an audio message



To record a new message open the pop-up window, tap the **RECORD**  icon and start recording. The maximum permitted duration of the message is 10 seconds. The time to the end of recording is shown on a scroll bar.

To stop recording before the end of the available time tap the **STOP** button.

After recording completion, your message will be automatically stored, with the recording date and time, the centre button LED will flash and a message will be displayed on the corresponding icon.

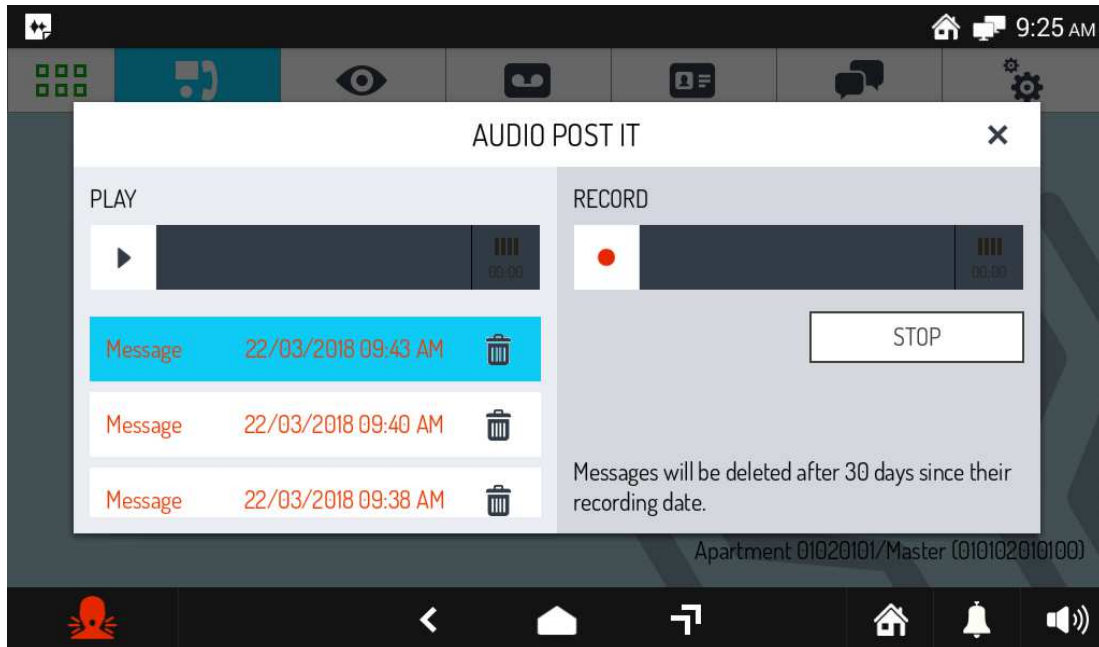
The recorded message will be automatically deleted after 30 days.



## 2.5.2 How to listen to an audio message

The presence of new audio messages is signalled by:

- flashing blue LED on the centre button;
- a number in the bottom right corner in the icon of the Audio messages function



To listen to a message open the pop-up window. Messages are listed by date and time.


Select your message by tapping it, and tap the **PLAY**  icon to start message playback. Message playing cannot be stopped before it ends.

Tap the icon  to delete the message.

When there are no more new messages to listen to, the LED on the centre button will go off, and there will be no number displayed in the bottom right corner in the icon of the Audio messages function.

## 2.6 How to call the switchboard

If the Video Door Phone system has a switchboard, to call it:


- Access the main page of the Video Door Phone application.
- Tap the icon .

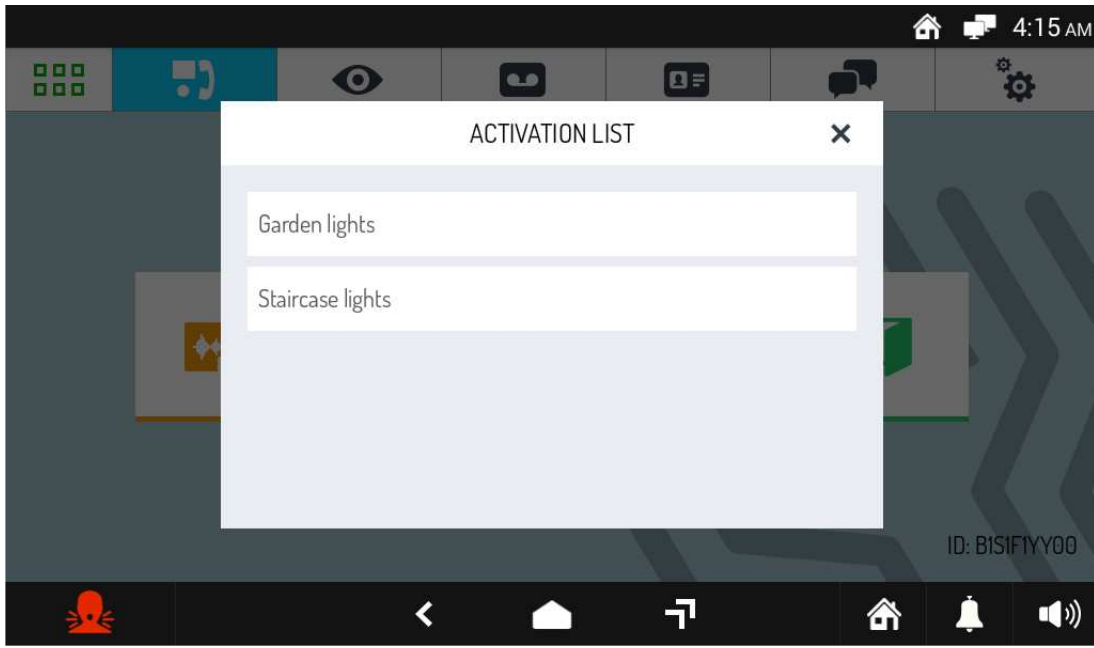
The call is forwarded only to the respective switchboard. If the switchboard operator cannot answer, for example, because they are not there, the call is stored as a missed call..

## 2.7 How to activate an auxiliary function

If the Video Door Phone system is equipped with a special decoder that is properly configured (for more information, check the Ipercom manual [www.urmet.com](http://www.urmet.com)), you can activate an auxiliary function (staircase lights, garden lights, etc. ) in the following manner:

- Access the main page of the Video Door Phone application.

- Tap the icon .



- Tapping the icon opens a pop-up window that lists the possible functions. Tap your required function to activate it.
- To close the pop-up window tap the **X** icon at the top right.


The same auxiliary functions can also be activated by tapping the corresponding icon present in the screen page that is displayed when you answer an incoming external call.

## 2.8 How to open the entrance door without having been called

If properly configured, your entrance door can be opened even when you have not been called from an outdoor station (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)).

To open the entrance door:


- Access the main page of the Video Door Phone application.

- tap the icon . Sending this control, and not its performance, is confirmed by a pop up message.

## 2.9 How to open the garage/driveway gate without having been called




If properly configured, your garage or driveway gate can be opened even when you have not been called from an outdoor station (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)).

To open the garage/driveway gate:

- Access the main page of the Video Door Phone application.
- Tap the icon . Sending this control, and not its performance, is confirmed by a pop up message.

## 2.10 How to activate the Video Door Phone Voicemail

To activate the Video Door Phone Voicemail:

- Tap the icon  in the bottom right corner.
- Select the **VOICEMAIL**  button.
- The displayed icon changes from  to .

From this moment onwards, all calls from the outdoor station will ring the Video Door Phone and will be recorded. The user may choose to answer the call while the voicemail message is being recorded. In this case, the recorded message will not be stored.

The Video Door Phone Voicemail can be set up according to the 3 different operation modes:

- in the calling phase recording is immediately activated on the Video Door Phone;
- in the calling phase a customised audio message is played at the outdoor calling station;
- in the calling phase a customised audio message is played at the outdoor calling station and a beep is heard after which to leave a message.

For more details see the chapter 5 *Configurations*.

## 2.11 How to turn off the Video Door Phone Voicemail


To turn off the Video Door Phone Voicemail:

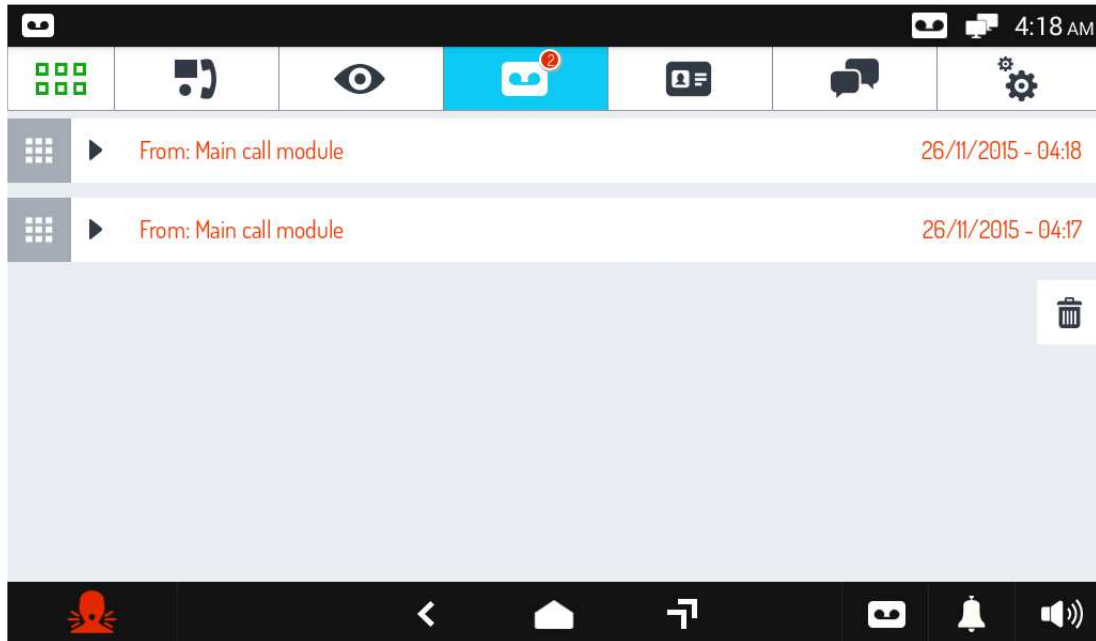
- Tap the icon  in the bottom right corner.
- Select the **AT HOME** .
- The displayed icon changes from  to .



From this moment onwards, all calls from the outdoor calling station will not be recorded.

## 2.12 How to view voicemail calls

How to view calls stored as voicemail:


- Access the main page of the Video Door Phone application.
- Tap the icon . If there are new voicemail calls the corresponding number is circled in red.



- A list of voicemail calls opens; each call is identified by the name of the outdoor calling station and by the call date and time.
- Select the call that you wish to view details. A pop-up window opens. Tap the button  to listen to the recorded message, the button  to close the window.




### 2.12.1 How to delete one or more voicemail recordings

How to delete one or more recorded messages:

- Open the list of voicemail calls (see previous section)
- Tap the button .
- Select the recorded message(s) that you want to delete (the **SELECT ALL** button selects all recorded messages).
- Tap the **DELETE** button to delete the recordings or **CANCEL** to cancel the operation without deleting the recordings.


## 2.13 How to mute the Video Door Phone ringtone

To mute the Video Door Phone ringtone:

- Tap the icon  in the bottom right corner.
- A pop-up window opens with the available muting times. Tap the icon corresponding to the time that you wish to set.
- The pop-up window closes and the icon changes from  to , to indicate that the muted mode is active.


From this moment onwards, all calls will be received but the ringtone will not be heard. Once the muted time has ended, the ringtone will resume its normal operation, without any other action being needed.

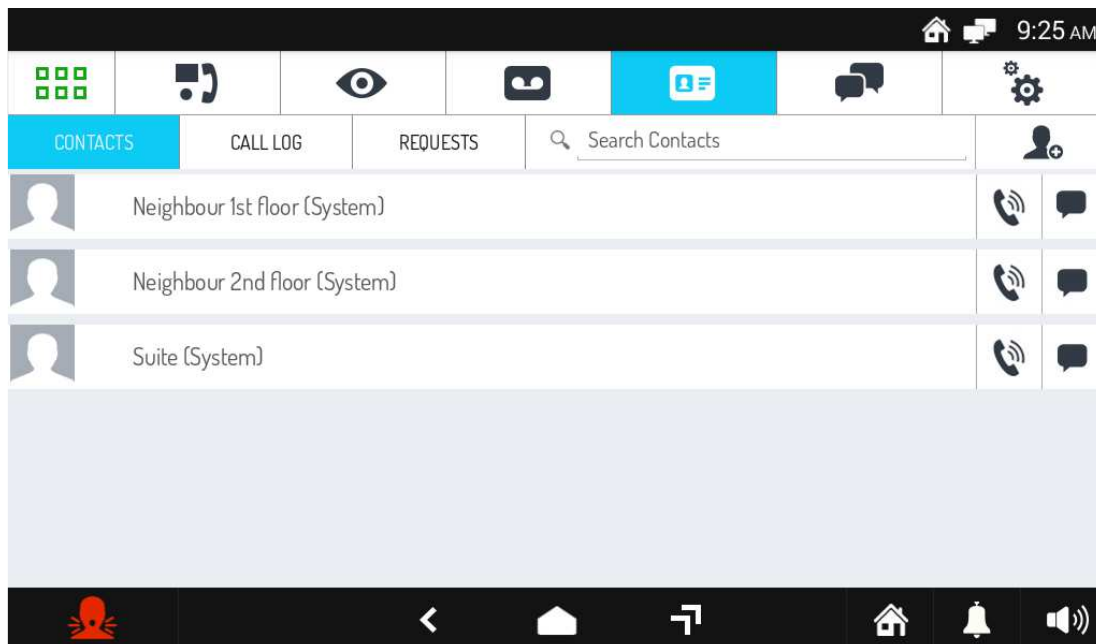
The ringtone can be unmuted before the pre-set time in the following way:

- Tap the icon  in the bottom right corner.
- A pop-up window opens with the residual muting times. To stop muted operation tap the **YES** button.

## 2.14 How to make an intercom call

To make an intercom call with another 1717/4x Video Door Phone :


- Access the main page of the Video Door Phone application.
- Tap the icon .

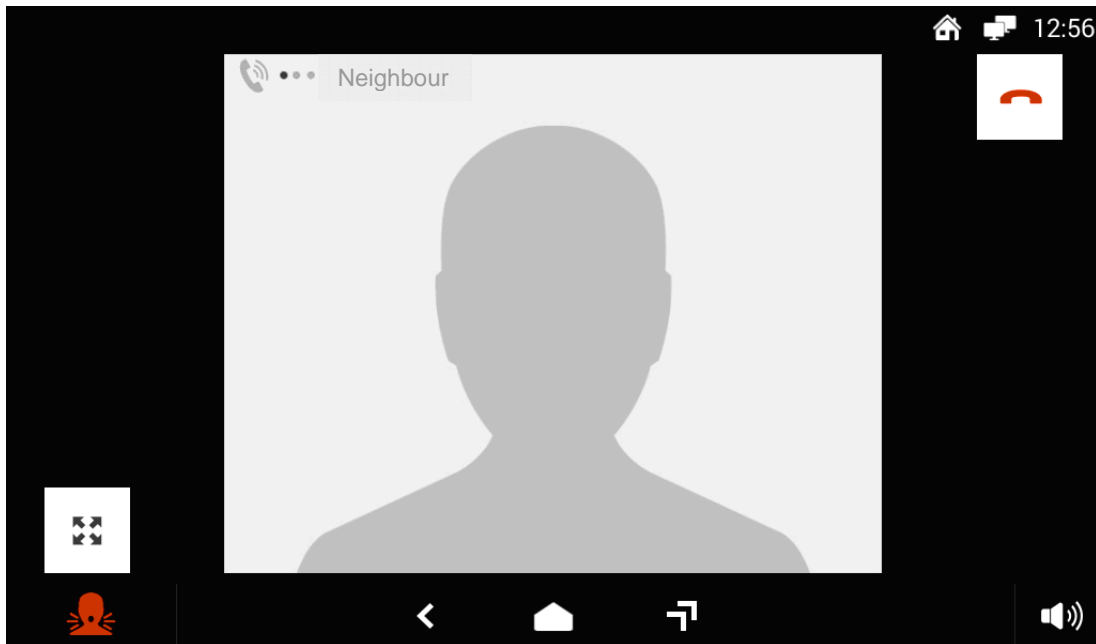


The address book opens, it contains:

- the contacts uploaded by the installer identified by the word **System** (for more information see the Ipercom handbook on the [www.urmet.com](http://www.urmet.com)) website,
- the contacts added later by the user (directly from a Max video door phone). Video door phones present in the same apartment.
- .



You can only call the contacts in your address book. To add a new contact follow the procedure described in section 2.18 *How to add new contacts to your address book*.

- To call a contact tap the icon  located next to it. The following window will display



and the contact is called.

For a description of the icons shown in the window see the section 2.3 *How to answer an intercom call*.

- If the called contact answers the call, basic voice communication is activated.
- If the called contact does not answer the call, the call is automatically terminated. You can terminate a call by tapping the icon .
- To send a text message to a contact with the corresponding icon  follow the procedure shown in section 2.18 *How to send a text message*.




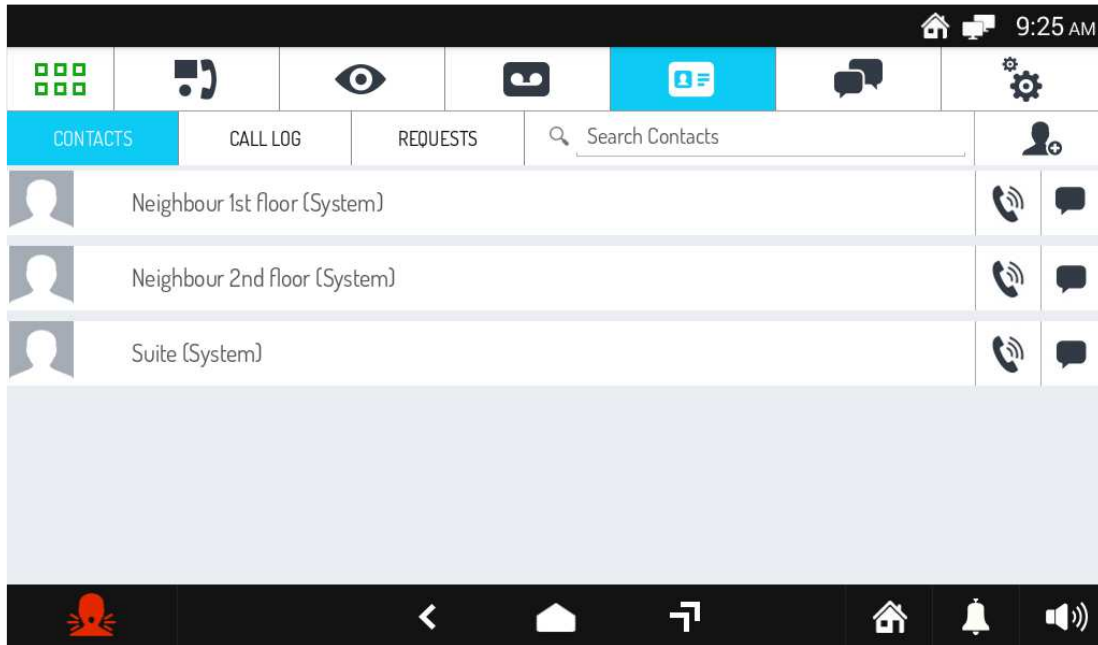
The icon only appears if the contact is a single video door phone (for more information see the lpercom manual on the [www.urmet.com](http://www.urmet.com) website).






## 2.15 How to check the call log

To examine the log of incoming and outgoing calls:

- Access the main page of the Video Door Phone application.


- Tap the icon .

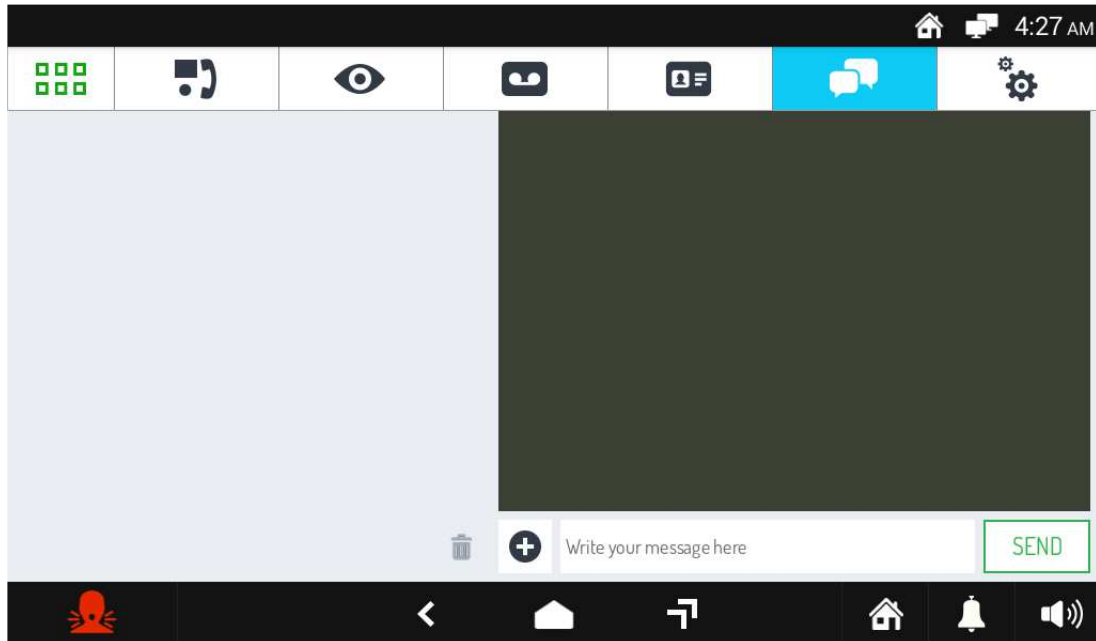



- The address book will open. Tap the icon **CALL LOG**.
- A page will open listing, in chronological order, the incoming, outgoing, and missed calls. For each call the following information is shown:
  - An icon that shows whether the call was incoming , outgoing  or if it was missed .
  - The identifier or name of the caller or the called contact.
  - Date and time of the call.
- If the contact was another Video Door Phone, the icon  is displayed, prompting the user to call it back directly. For user-added contacts, the chat icon is also displayed. For details on the calling procedure see section 2.14 *How to make an intercom call*.
- If the contact is another video door phone or switchboard the icon  appears allowing the user to send a text message (see 2.18 *How to send a text message*).

## 2.16 How to send a text message

To send a text message to another 1717/4x Video Door Phone :


- Access the main page of the Video Door Phone application.
- Tap the icon . If no chat has been activated yet, the following window opens:



- Tap the message entry field to type your new message. Once you have finished typing, tap the **SEND** button.
- Tap the icon  to select message recipients. You can only send messages to contacts in your address book that have been added manually, or other Video Door Phone s that are present in the same apartment. To add a new contact follow the procedure described in section *2.18 How to add new contacts to your address book.*
- Tap the **SEND** button to send the message. A notification will be displayed on the Video Door Phone to which the chat message was sent.

If you had already started chats, you can directly select in the left-hand box the recipients to whom your message will be sent.


You can also send messages from the address book. To do this:

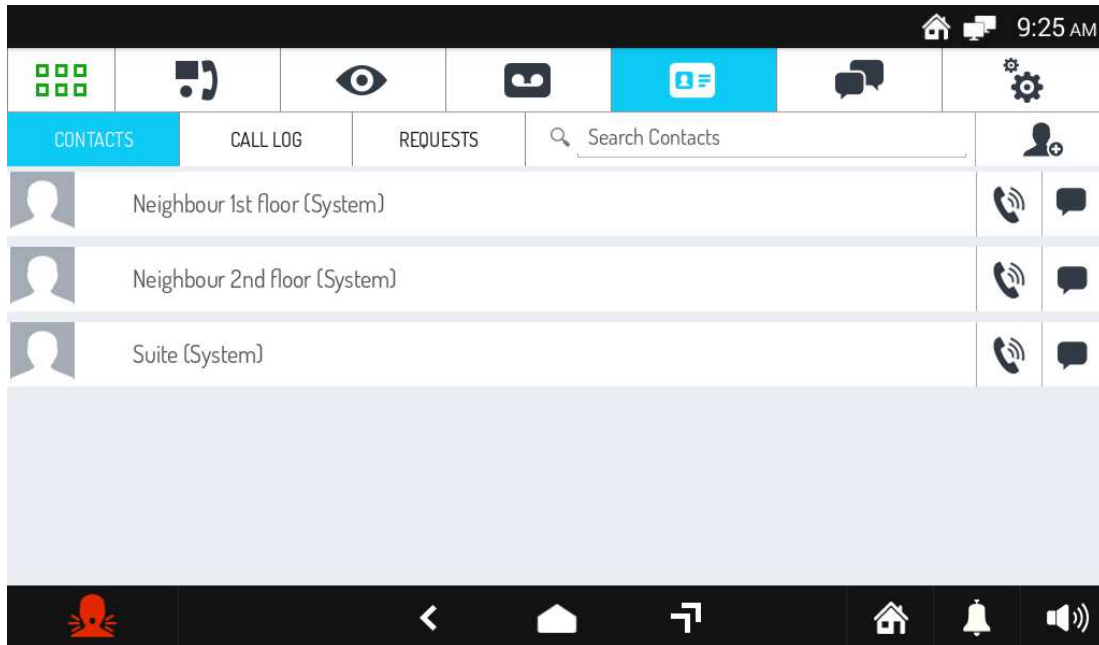
- Tap the icon  next to the recipient (this icon is only displayed for manually added contacts or for Video Door Phone s in the same apartment). A message window opens where messages previously sent to that recipient are shown, complete with date and time of sending.
- Tap the message entry field to type your new message. At the end, tap the button **SEND** in the white box to send the message.



## 2.17 How to search for a name in the address book

In the address book, names are listed in alphabetical order. To avoid having to scroll through the entire list, you can use the direct search function in the following manner:

- Access the main page of the Video Door Phone application.
- Tap the icon .




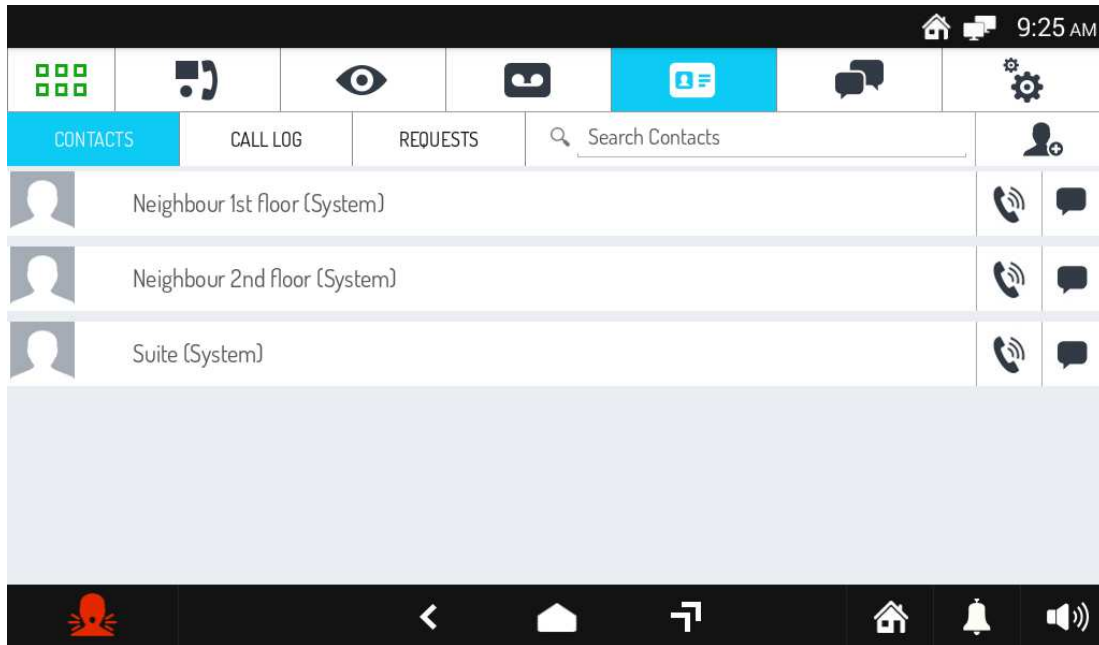
- The address book will open. Tap the **Search Contacts** field at the top right.
- A virtual keyboard is displayed, with which you can type in the name you are searching for. As more characters are typed in, only the names that meet that character sequence are listed. As soon as the searched name comes up, you can select it by tapping it. (No need to complete the name before selecting it.)
- By tapping the icon **X** in the Search the address book field, you will delete all entered characters and quit the search function.


## 2.18 How to add new contacts to your address book

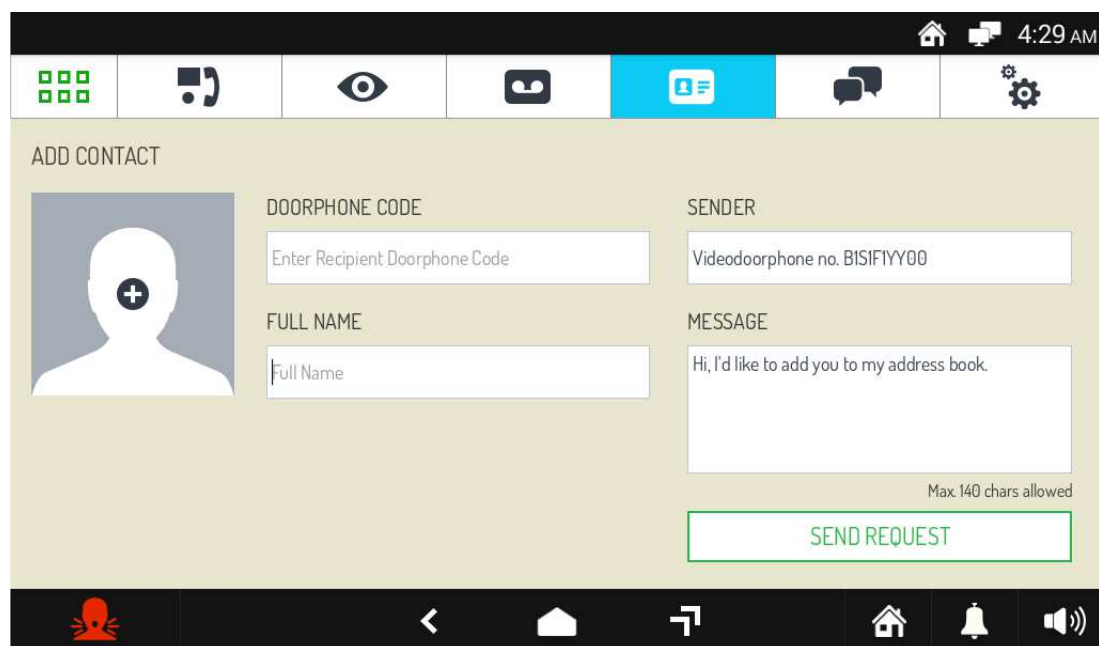
You can add new contacts to your address book in the following manner:

- Access the main page of the Video Door Phone application.

- Tap the icon .



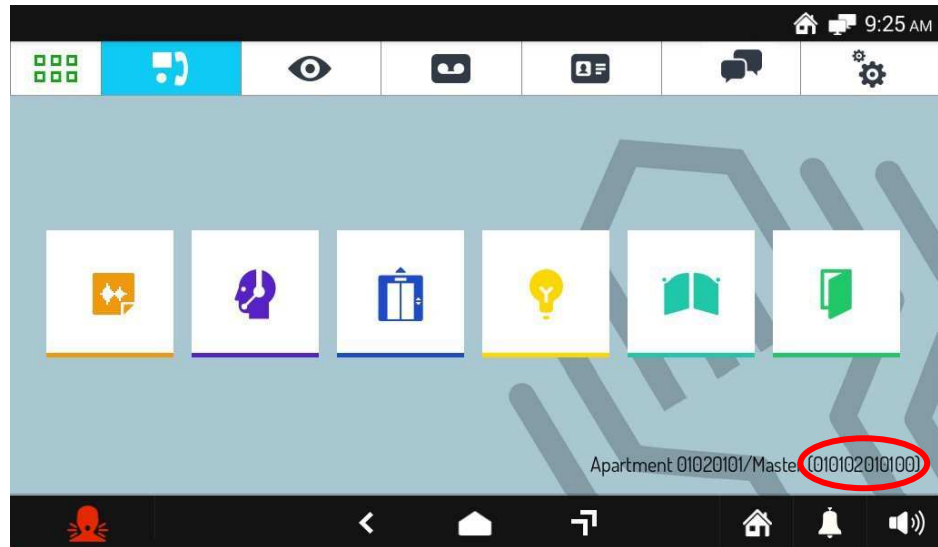
- The address book will open. Tap the icon .
- A page opens where to enter a new contact request.



- Tap the various fields to enter the required data:

VIDEO DOOR  
PHONE CODE

The identifier code of the 1717/4x Video Door Phone that you wish to add to your address book and can be read in the bottom-right corner of the Video Door Phone Home Page of the contact that you wish to add.



FULL NAME


The name with which your new contact will appear in your address book.

SENDER

Name and surname of the person who sends the request. By default, this field is pre-populated with the identifier code of the Video Door Phone sending the request.

MESSAGE


An optional message of max 140 characters accompanies the request. The default message specifies the request to add a contact.

- In the data entry window the **NEXT** icon is displayed in which the data entry is confirmed. The **DONE** icon is used to move on to the next field.
- You can also attach an image to your request, by tapping the icon . A pop-up window will open through which you can use an image captured by your video camera or contained in the internal memory.
- After you have completed all the fields, tap the icon **SEND REQUEST** to send to the recipient your request to add it to your address book. Confirm your sending request in the pop-up window that will open.



**IMPORTANT:** Adding a new contact to your address book is not automatic. For confidentiality reasons, the request must first be approved by the person that you wish to add, using the procedure described in section 3 *How to accept contact requests*. In addition, the person who has authorised the addition of the contact may, even at a later stage, revoke the authorisation, by deleting the corresponding contact from your address book.




By tapping the icon  in the top left corner you will go back to the address book.


### 2.18.1 How to resend a contact request

If a contact request has not been answered, you can try resending it, without having to re-enter all the data. To do this:




- Tap the icon  in the Video Door Phone Main Page.
- Tap the icon **REQUESTS** in the address book.
- Select the request you want to resend from the list.
- Tap the icon **RESEND** and confirm your sending in the pop-up window that will open.

## 3 How to accept contact requests

New contact requests that are received are signalled by a red digit on the icon  of the video door phone main page.

To accept or reject new contact requests:





- Tap the icon .
- Tap the icon **REQUESTS**.
- The list of requests will open, showing requests in chronological order: received requests in red, sent requests in black.
- Select the new received request and tap the **ACCEPT** icon.

### 3.1 How to delete contact requests

To delete one or more (sent or received) contact requests:




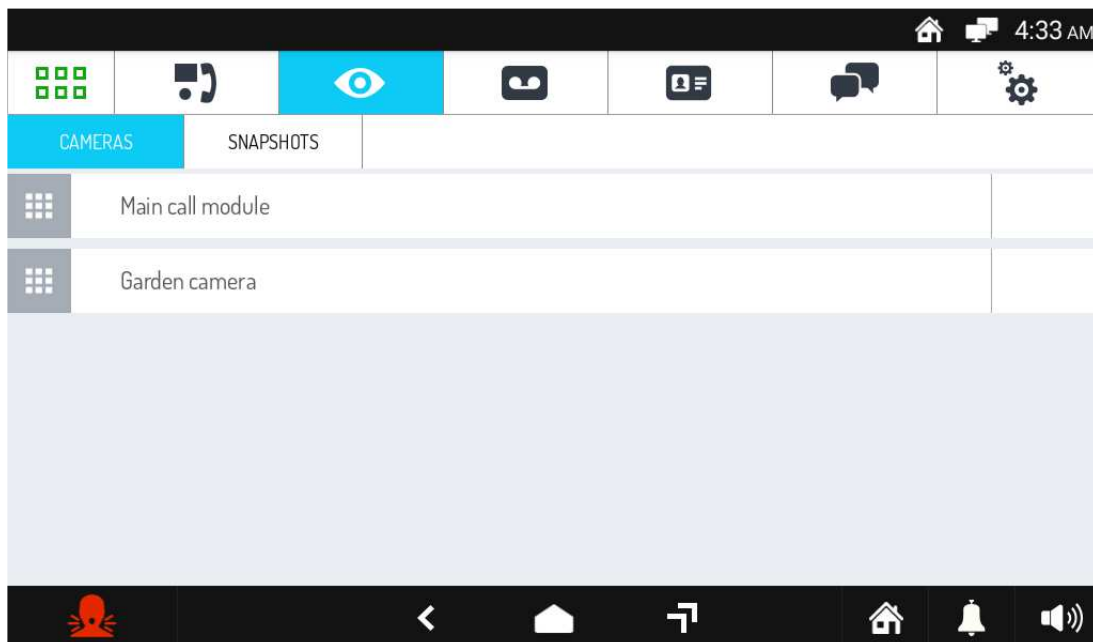
- Tap the icon  in the Video Door Phone Main Page.
- Tap the icon **REQUESTS** in the address book.
- Tap the icon .
- Select the requests to delete from the list, tapping the corresponding checkmark box. To select all the requests, tap the icon **SELECT ALL**.
- Confirm deletion by tapping the **DELETE** icon or cancel the operation by tapping the **CANCEL** icon.


## 3.2 How to view images from the cameras

To view footage from the cameras at outdoor calling stations, or other cameras in the system:



- Access the main page of the Video Door Phone application.

- Tap the icon .




- The list of available cameras will open. Tap the name of your selected camera to view
- real time images. Tap the icon  to stop viewing. Viewing will also stop automatically after 10 minutes.

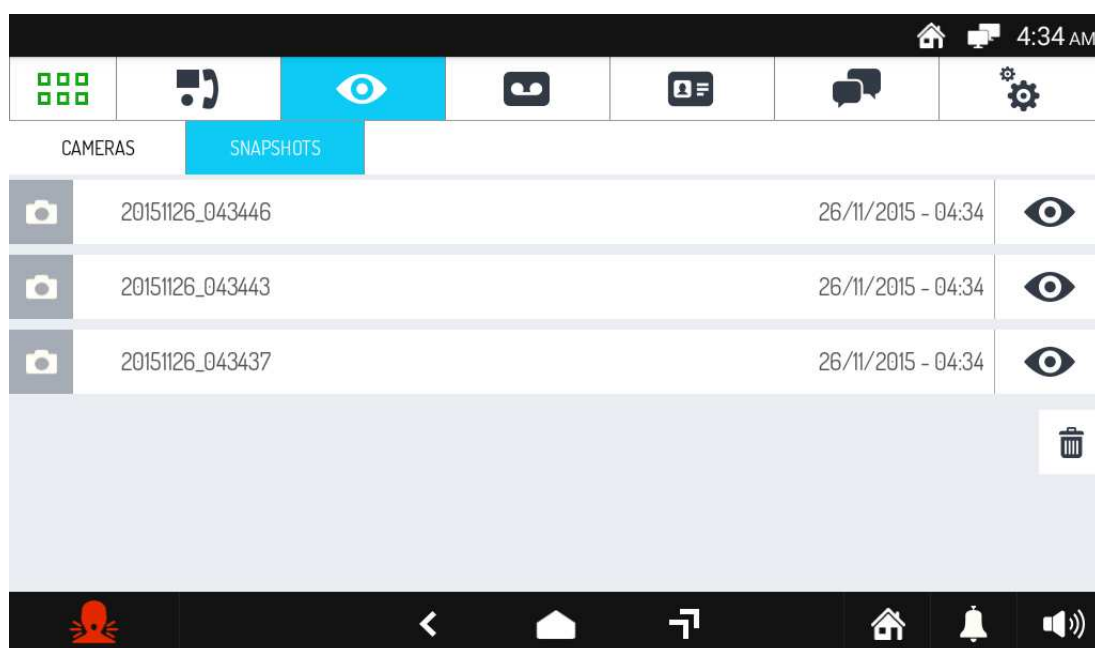
During image viewing all conversation features are active (door and driveway/garage gate opening, storing a snapshot, and so on). Additionally, in the presence of multiple cameras it will be possible to view the images

from multiple outdoor stations with the buttons  and .

### 3.3 How to view snapshots

You can view previously stored snapshots by tapping the icon  and following these steps:


- Access to the video door phone application home page (the Home Page, if the default configuration has been maintained).
- Tap the icon .
- Tap the icon **SNAPSHOTS**.



- The list of available snapshots will open. Tap the name of the snapshot you are interested in to see it enlarged in a pop-up window. For each snapshot, a storage date and time are shown. Tap the **X** icon to close the pop-up window.


#### 3.3.1 How to delete one or more snapshots

To delete one or more snapshots:

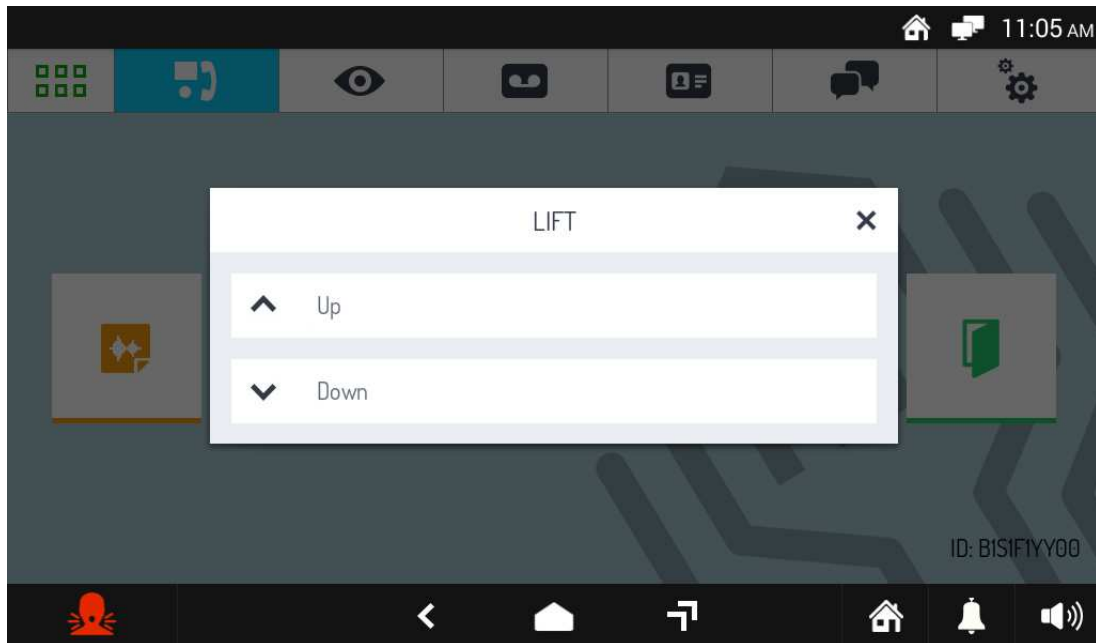
- Open the list of available snapshots (see previous section)
- Tap the button .
- Select the snapshot(s) that you want to delete (the **SELECT ALL** button selects all stored images).
- Tap the **DELETE** button to delete the snapshots completely or **CANCEL** to cancel the operation without deleting the snapshots.

### 3.4 How to call the lift

If the video door phone system is suitably configured (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)), the lift can be controlled in the following manner:

- Access the main page of the Video Door Phone application,
- Tap the icon .

The following screen will open:

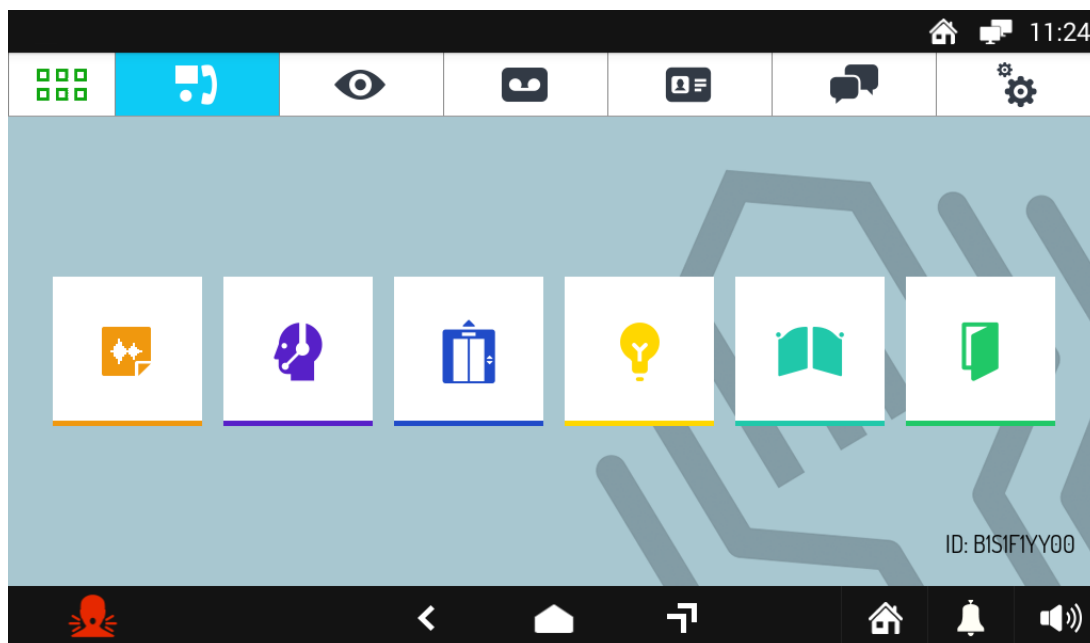


The keys "**Up**" and "**Down**" control the lift as programmed by the Ipercom system installer (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com)).


## 4 Android App

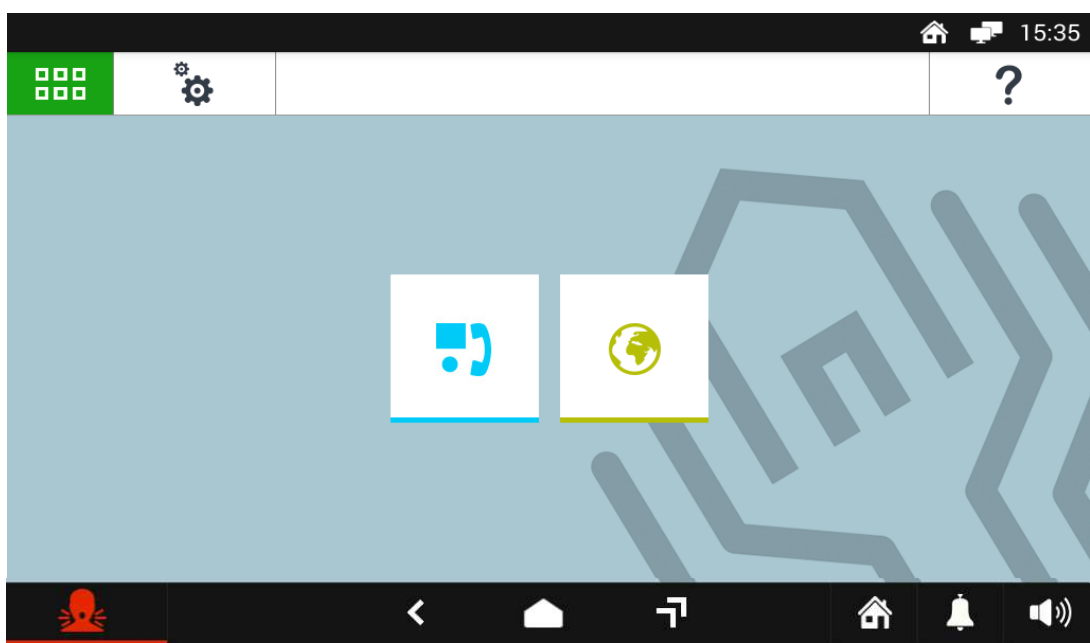
To access Android Apps:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone. The Home Page, i.e. the Video Door Phone main page, is displayed if the default configuration has been maintained.



Video Door Phone Home Page (default option)

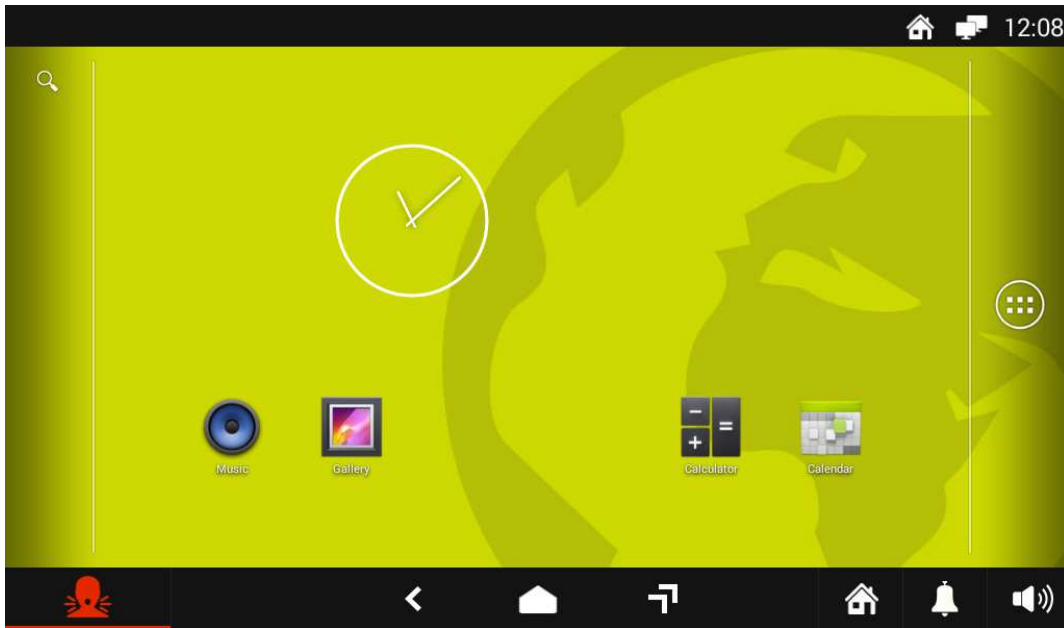
- Tap the icon  to directly access the Top Page.




Top Page






- Tap the icon . The Android home page will open.



Via the button  you can access all the preloaded Apps and Widgets. The most commonly used ones will appear directly in the Android home page and are briefly described in the section here below.



**WARNING!** If you have changed the Home Page, you may find that:

- If the Top Page has been selected as the Home Page, you can select Android page directly by tapping the icon .
- If another application has been selected as the Home Page, you can tap the icon  and then tap the icon  to access the Android world.

## 4.1 Preloaded Android Apps

The Video Door Phone comes with a number of factory-loaded Apps; the most commonly used ones will be displayed directly in the Android home page.



Allows you to access music tracks<sup>(\*)</sup> and play them via the Video Door Phone speakers.



Allows you to display images and photos<sup>(\*)</sup> on the Video Door Phone .



Opens a calculator.




Opens a calendar where to enter dates to remember, memos, and various activities.



Opens a list of other available Apps.

<sup>(\*)</sup> if the SD card exists.

For more information about Android Apps refer to the Apps themselves.



Tap the icon  to return to the Home Page.

## 5 Configurations

The possible configurations can be divided into two groups:

- those that concern the Video Door Phone in general, including video door phone applications;
- and those that concern video door phone applications only.



Next to the titles of the procedures described below, a symbol is shown with the following meaning:

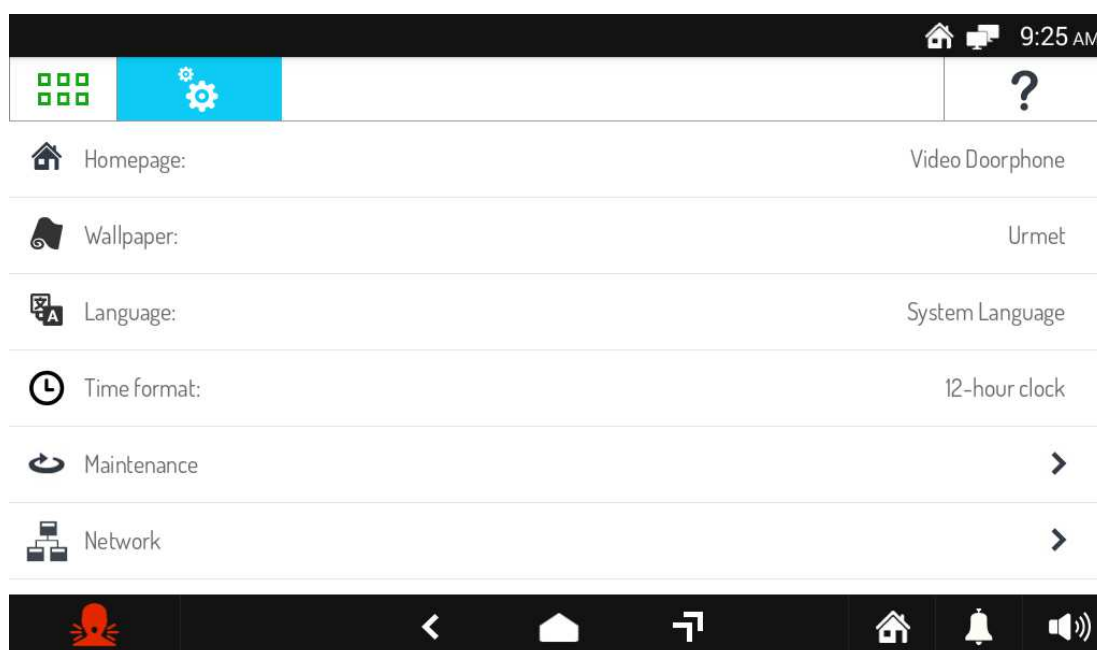
-  general type configuration,
-  video door phone-specific configuration.

### 5.1 How to change the Home Page



To change the Home Page:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:





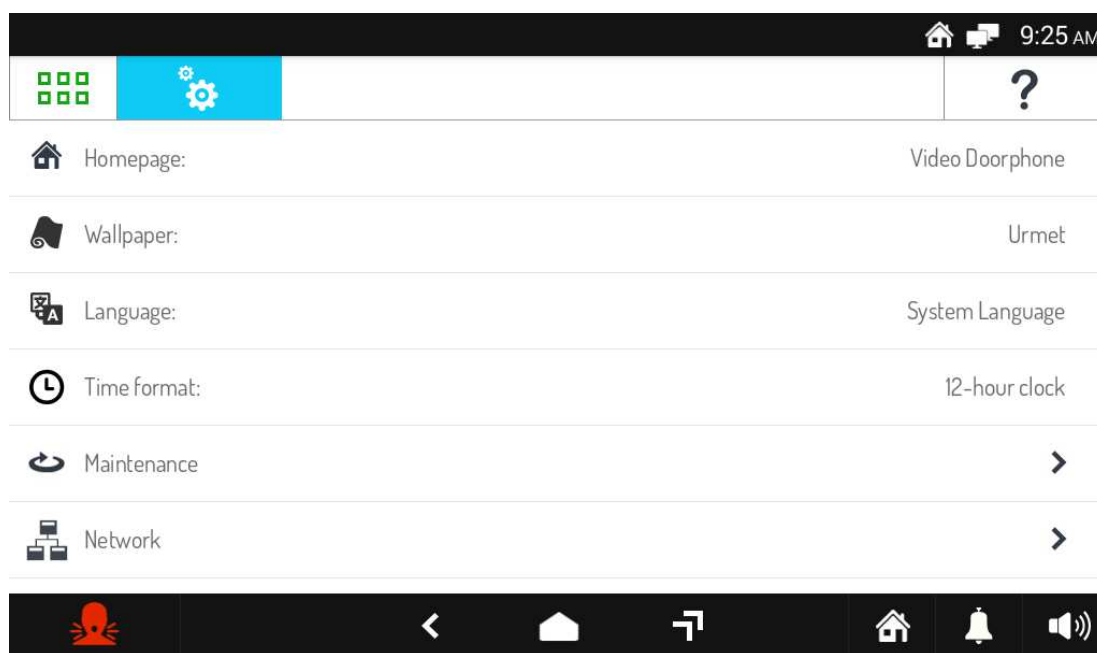
- Tap the writing **Homepage** (the active Home Page is shown on the right). A pop-up window opens where you can choose a new Home Page. Select the new Home Page or tap the **X** icon at the top right to close the window without making any changes.

## 5.2 How to change the display wallpaper



To change the display wallpaper:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:





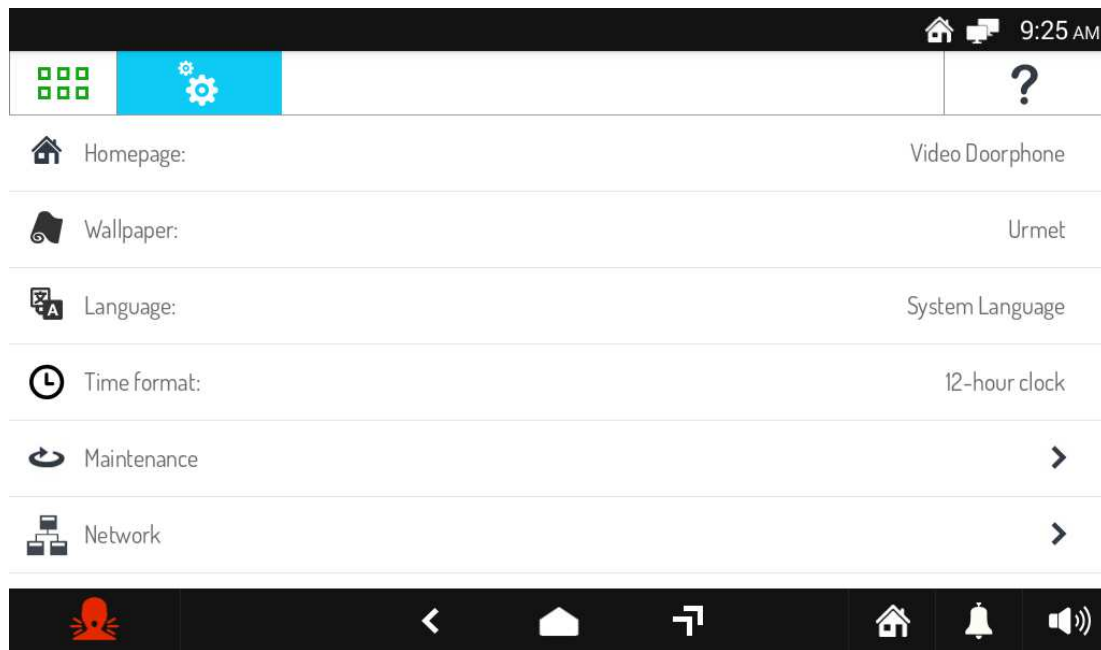
- Tap the writing **Wallpaper** (the active wallpaper is shown on the right). A pop-up window opens where you can choose a new screen wallpaper. Select the new wallpaper or tap the **X** icon at the top right to close the window without making any changes.

### 5.3 How to change the Video Door Phone language



To change the Video Door Phone language:



- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:

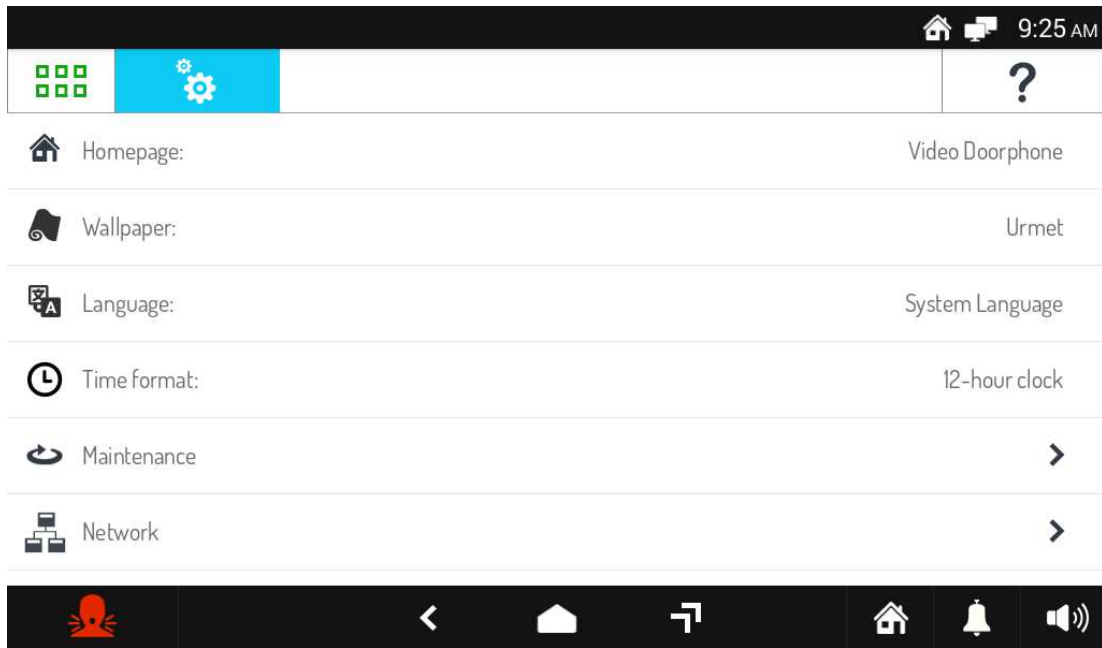


- Tap the writing **Language** (the active language is shown on the right). A pop-up window opens where you can choose a new Video Door Phone language. Select the new language or tap the **X** icon at the top right to close the window without making any changes.

## 5.4 How to change the time format

To change the time format of the Video door phone:

- Switch on the screen if it is off, by touching it any point or by pressing the central button on Video door phones 1717/41 or /43.
- Tap the icon  to open the Top Page.
- Tap the icon  to open the general configurations page:





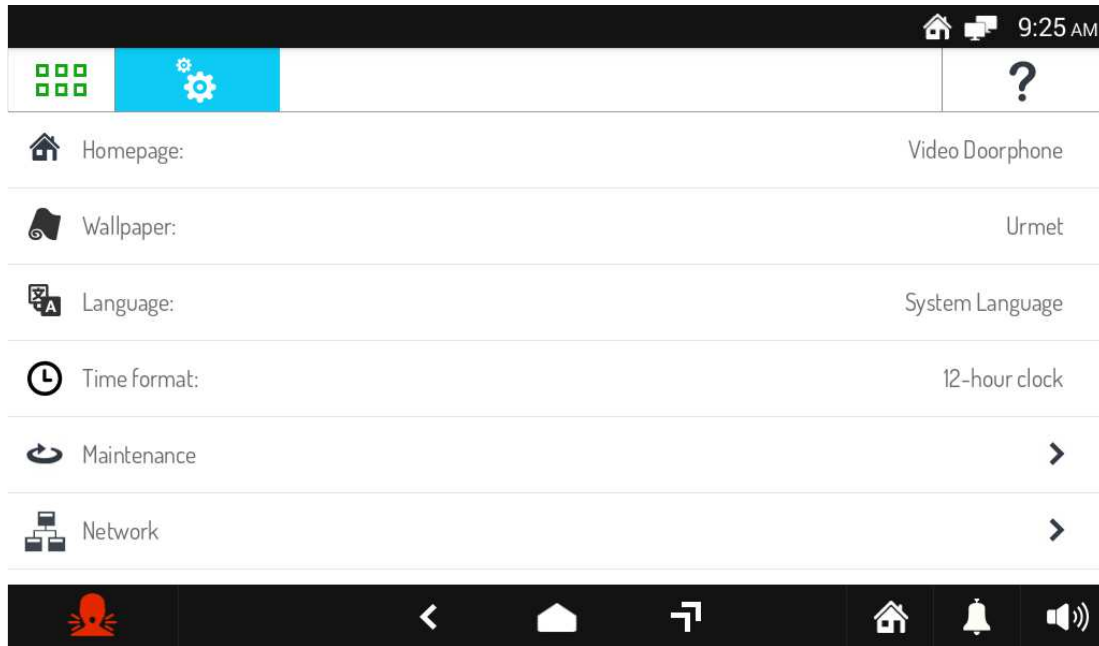
Tap **Time format** (the active format appears on the right). A pop-up window opens in which you can choose the Video door phone time format (shown on the top right). Select the new format or tap the **X** icon on the top right to close the window without making changes..

## 5.5 How to display the networks connection (Ipercom)



To configure networks and connections:

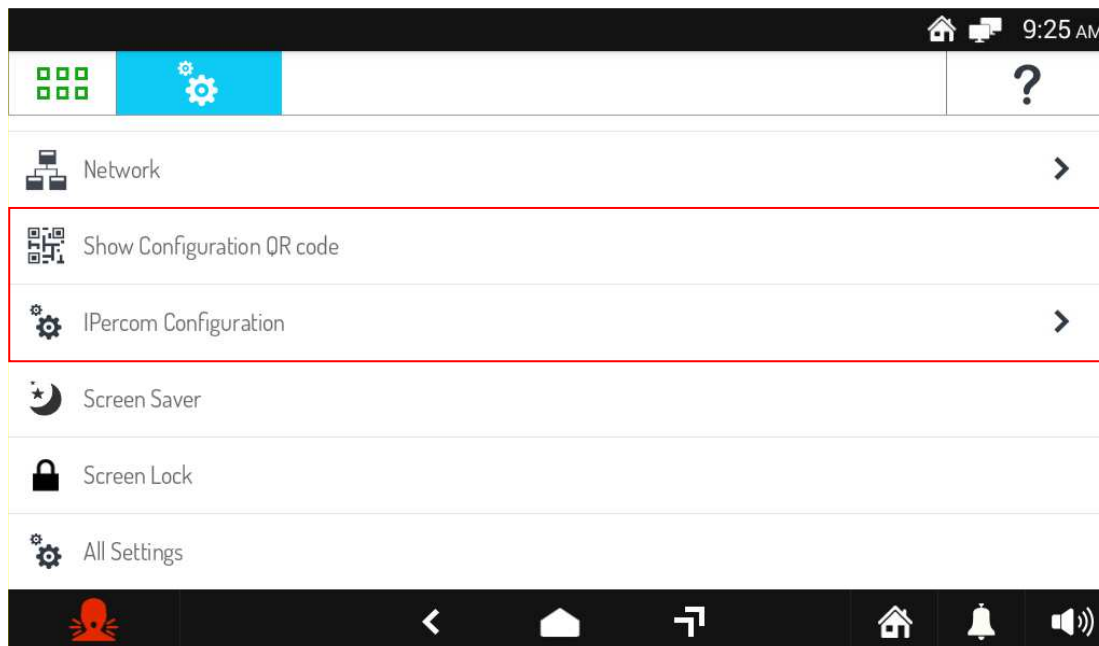
- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:



- Touch the word **Network**. to open a new window containing a list of the available networks. The settings of the network identified as "DOORPHONE POE PORT" cannot be modified.

## 5.6 How to configure the Ipercom system

The items "Show configuration QR code" and "Ipercom configuration" relate to the configuration of the Ipercom system and are for use by the system installer only:




## 5.7 How to activate the screen saver function

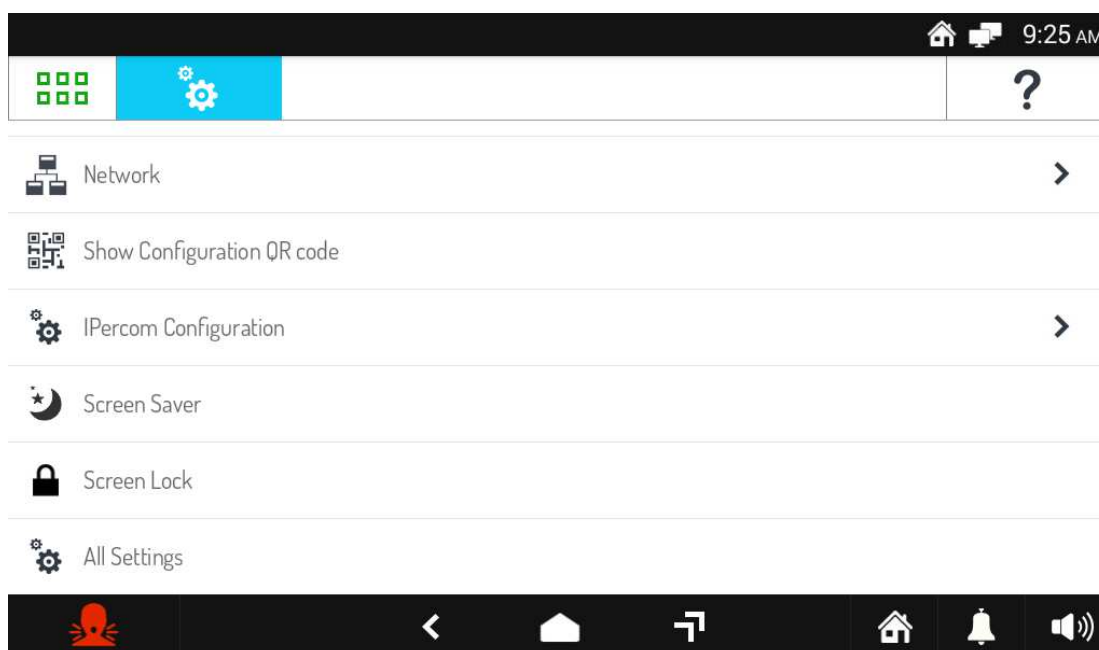


To activate the screen saver function:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/32 or /34 Video door phone.

- Tap the icon  to access the Top Page.

- Tap the icon  to go to the general configurations page:





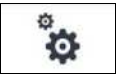
- Tap **Save screen**. A page will appear on which, after having activated the function, you can choose three types of screen savers (Clock mode, Colour mode, image loading from external file).
- Calls to the video door phone will work as normal in the three modes.

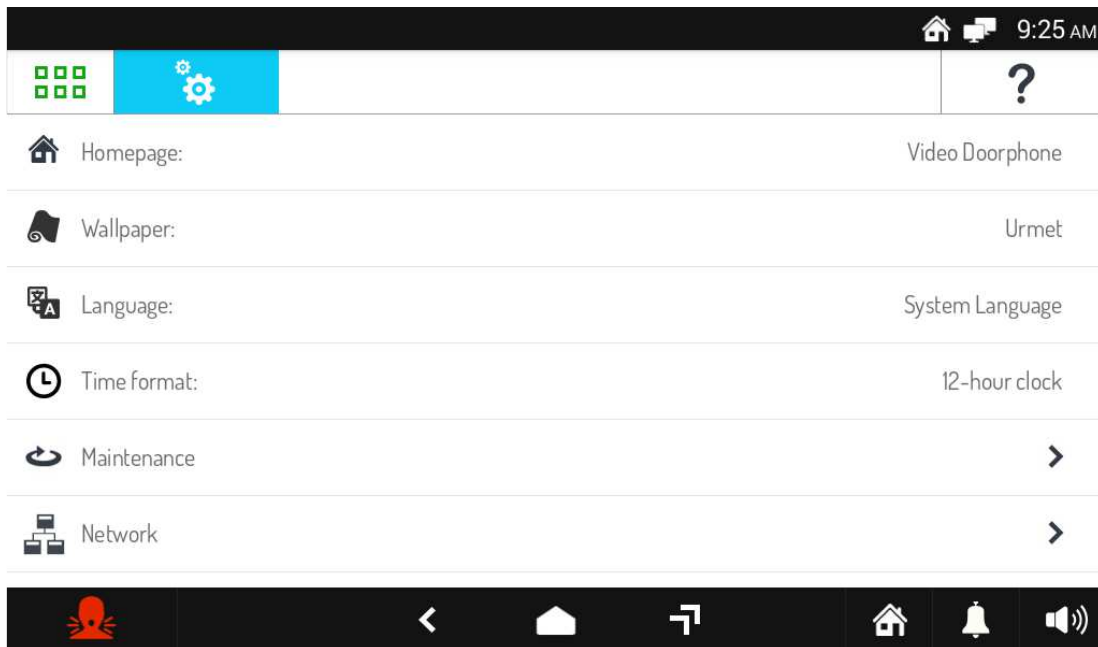
## 5.8 How to display the general settings of the Video Door Phone

To display the general settings of the Video Door Phone :

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x
- Video Door Phone .

- Tap the icon  to access the Top Page.

- Tap the icon  to go to the general configurations page:



- Tap the writing **All Settings**. A new window opens that lists the various configuration parameters. By selecting different menu and submenu items, you can check the value set for each Video Door Phone parameter.






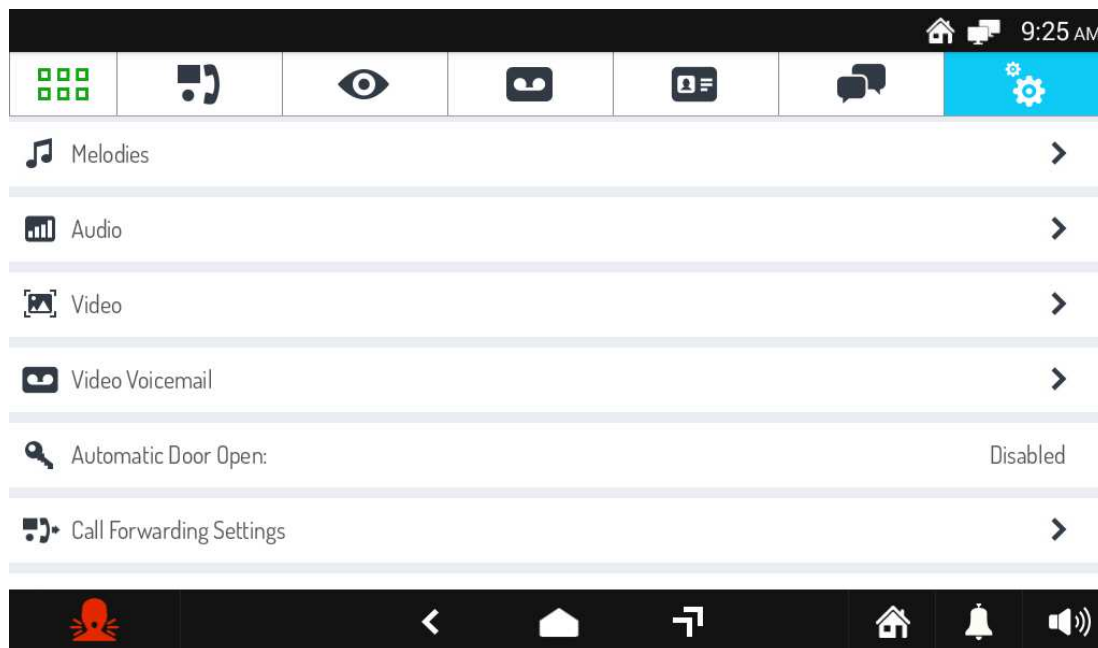
**WARNING!** Although it is possible to change several of the displayed parameters, it is strongly recommended that no changes are made.

## 5.9 How to change video door phone tunes



To change video door phone tunes:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:






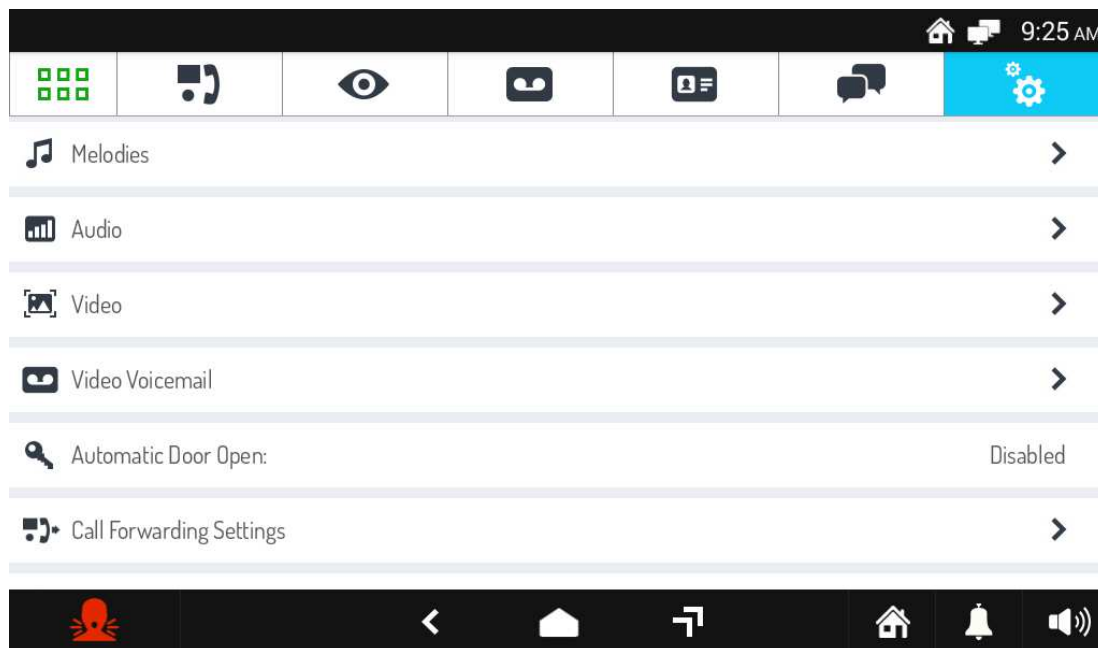
- Tap the writing **Melodies** (Tunes). A new window opens that lists the various types of call.
- Tap the call type that you wish to change the tune of. A pop-up window opens listing the available tunes.
- Select the new tune or tap the **X** icon at the top right to close the window without making any changes.

## 5.10 How to change the audio volume



To change the audio volume:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone.
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:






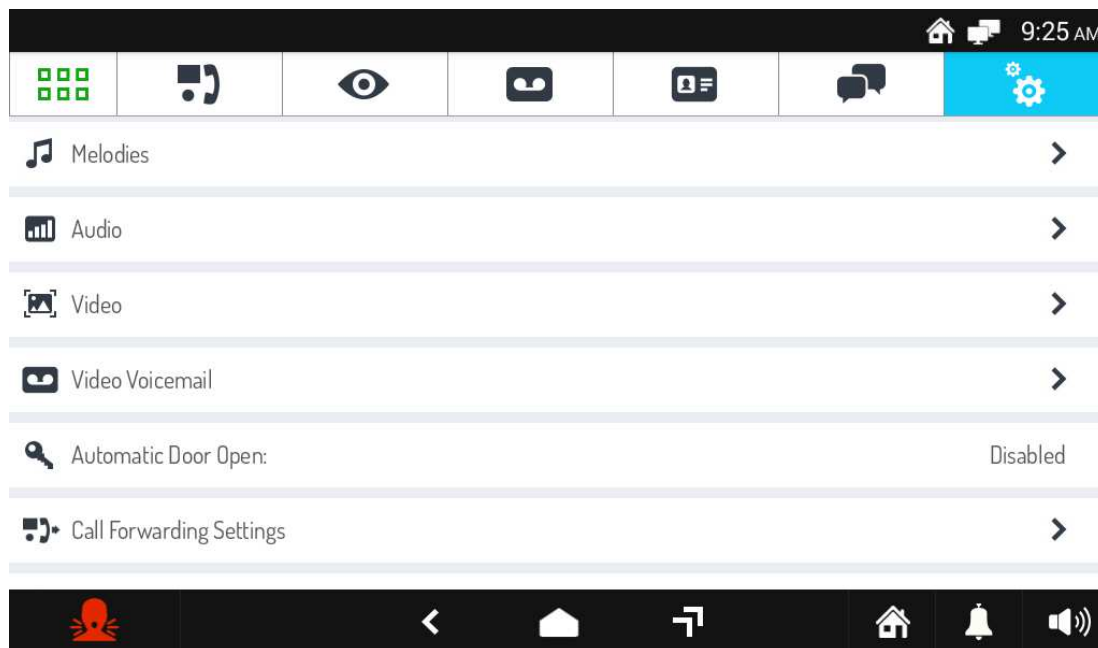
- Tap the writing **Audio**. A window opens with the items "Ringtone Volume" and "Audio Volume".
- Tap **Ringtone Volume** to change the volume of ring tones, **Audio Volume** to change the volume of your speakers. At the right end on the same lines, the current volume setting is shown.
- A pop-up window opens and a ring tone or background noise is played at the currently set volume.
- Change the volume with the special slider; the same sound is played again at the new volume setting.
- Tap the **X** icon at the top right to close the window.


## 5.11 How to change screen settings



To change screen settings:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone.
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:






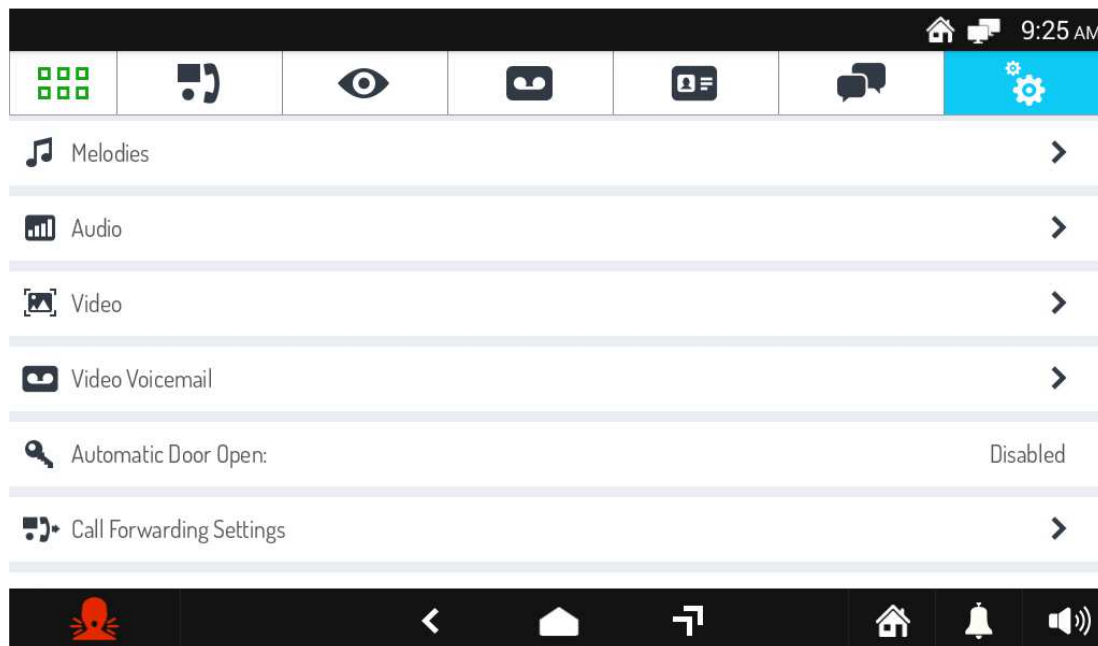
- Tap the writing **Video**. A window opens listing the various screen parameters (the current value is shown to the right of each parameter):
  - **Screen Brightness.**
  - **Idle Timeout**, i.e. the idle time delay after which the screen will go off.
  - **Default Video Mode For Calls**, i.e. the screen format (16:9 or 4:3) for incoming video door phone calls. The video format can be changed, temporarily, even during a call via the icon .
- Tap the parameter that you wish to change. A pop-up window opens where you can change the current parameter via a slider control or select a new setting from a given list.
- Select the required parameter or tap the **X** icon at the top right to close the window without making any changes.


## 5.12 How to change video door phone voicemail settings



To change video door phone voicemail settings:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:






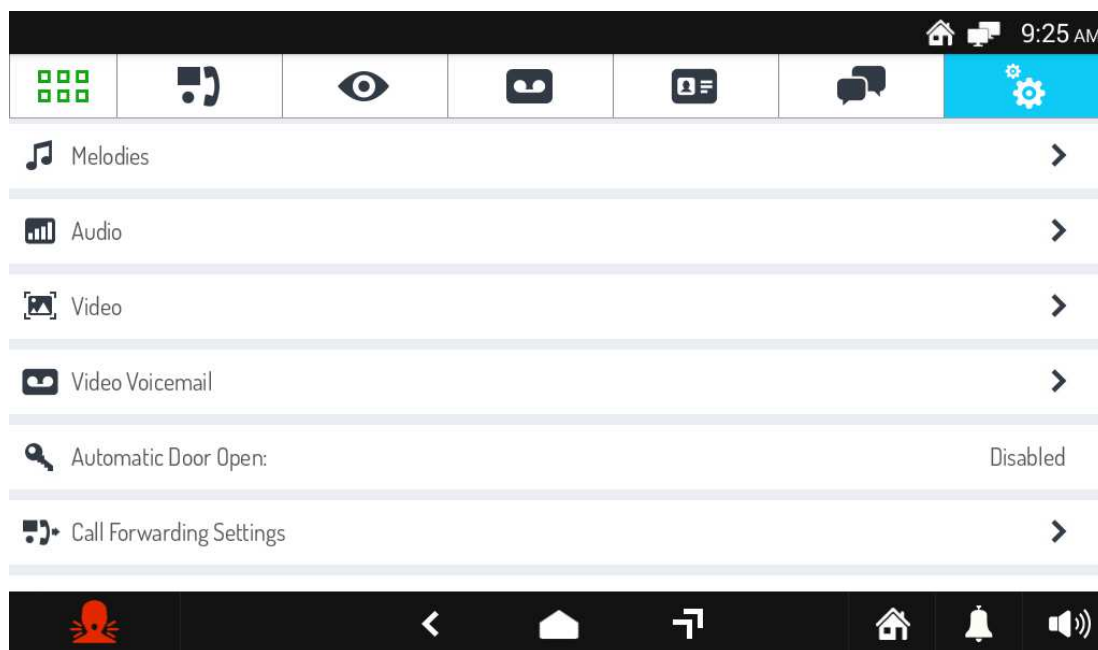
- Tap the writing **Video Voicemail**. A window opens listing with the various Voicemail settings (to the right of each setting the current value is shown; in the case of Audio Message, date and time of recording are shown):
  - **Recording Time**, i.e. the max duration of the audio/video message (between 10 and 20 seconds).
  - **Audio Message**, i.e. the personalised audio message that is played at the outdoor calling station when video door phone voicemail is activated.
  - **Play Audio Message** allows the audio message to be enabled or disabled when the video door phone voicemail is active. If it is disabled no message will be played at the outdoor calling station.
  - **Play Beep**, to enable or disable the beep sound at the end of the audio message (if you disable the audio message the beep will also be automatically disabled).
- Tap the setting that you wish to change. According to the chosen setting, a pop-up window will open where you can:
  - Edit the recording time of the audio message.
  - Record and replay the existing audio message. A new message will overwrite the existing one.
    - The icon  can be used to delete the existing message.
  - Enable or disable playing of the audio message (disabling does not delete the existing message, which can be re-enabled later on).
  - Enable or disable the end beep.
- Select the required setting or tap the **X** icon at the top right to close the window without making any changes.


## 5.13 How to automatically open the door





To automatically open the door when you receive a call and answering the call is not necessary:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:

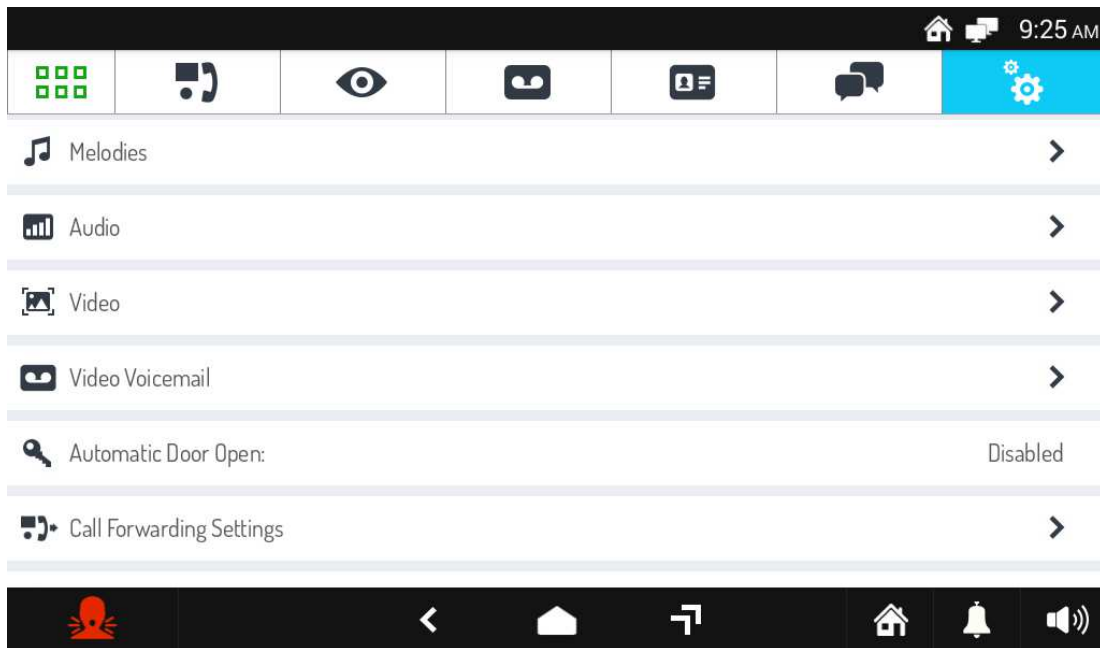


- Tap the writing **Automatic Door Open** (the current setting is shown on the right). A pop-up window opens where you can choose whether to enable or disable automatic door opening.  
If automatic door opening is activated, the icon  is shown at the top right and after the automatic opening of the door the call is terminated.
- Select the required setting or tap the **X** icon at the top right to close the window without making any changes.
- The **Automatic Door Open** function is only available if the system has been appropriately configured

## 5.14 How to set the user name for the call forwarding function

- Proceed as follows to set the user name for sending the call to a smartphone:
- Switch on the screen if it is off, by tapping it any point or by pressing the central button on Video door phones 1717/41 or /43.
- If you are not already on the Video door phone page, tap the icon  to open the Top Page and
- then the  video door phone icon.

- Tap the icon on the top right to access  the video door phone configurations:






Tap **Call Forwarding Settings**. A pop-up window will be opened where to enter the Urmet password ("1937"). At this point, tap **User name for call sending** to set a user name with which to use the call sending function.

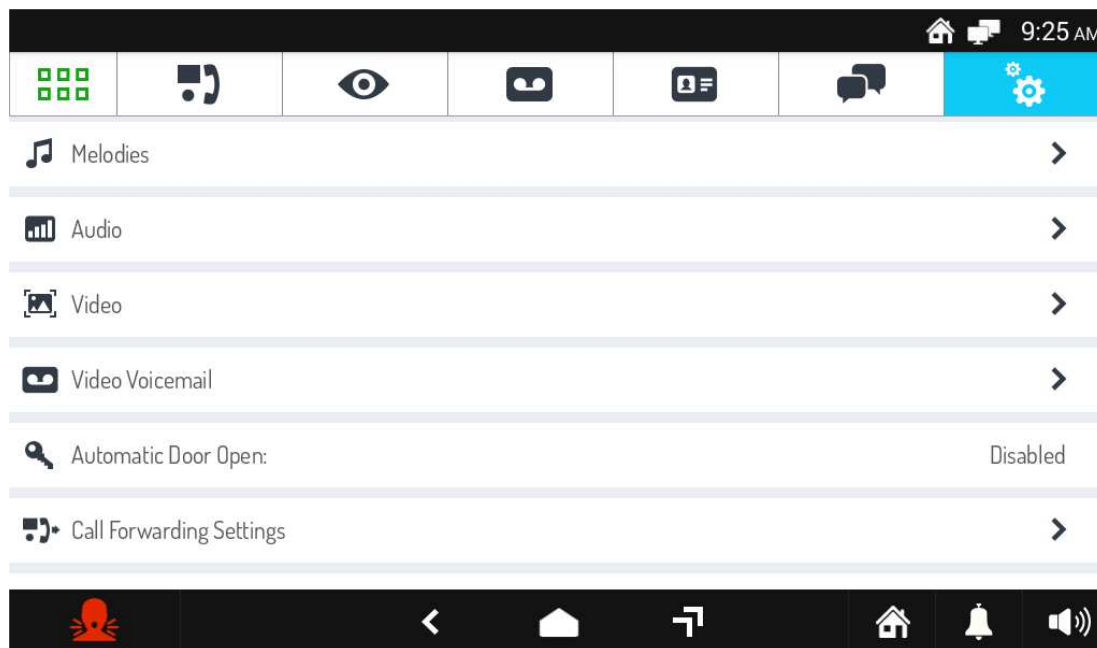
The user name set during system configuration, if any will be settings during this step. The user can change it and once changed and retrieve the one set during configuration, if required, by pressing the **Reset default value** button:

## 5.15 How to check network settings



To check network settings:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:






- Scroll through the list and tap the writing **Network Settings**. A window opens where you can choose whether to check the settings for the Ipercom system or those relating to the Video Door Phone.
- .



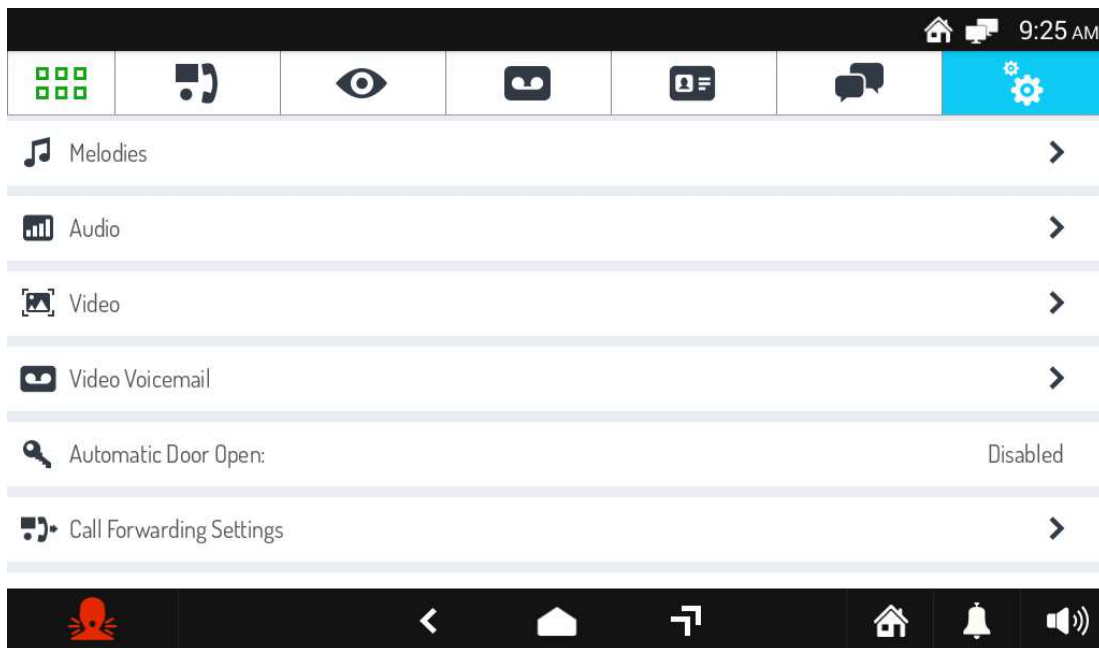
**WARNING!** The parameters can only be read and not edited.

## 5.16 How to enable or disable the Panic icon

To enable or disable the Panic icon:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- If your current page is not the video door phone page, tap the icon  to access the Top Page and then the icon  for the video door phone.
- Tap the icon  at the top right to go to the video door phone general configurations page:





- Tap the writing **Panic Alarm** (the current setting is shown on the right). A pop-up window opens where you can choose whether to enable or disable the Panic Alarm.
- Select the required setting or tap the **X** icon at the top right to close the window without making any changes.






**WARNING!** The Panic alarm function requires that:




- the video door phone system has a switchboard;
- the system has been properly set up (for more information, check the Ipercom manual on [www.urmet.com](http://www.urmet.com));
- there is a switchboard operator on duty;
- the switchboard operator has been properly trained on what to do in the event that a panic alarm is received.

## 5.17 How to restart Video Door Phone application

To restart Video Door Phone application:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/41 or /43 Video Door Phone.
- If your current page is not the Video Door Phone page, tap the icon  to access the Top Page and then the icon  to access Video Door Phone application.
- Tap the icon  icon at the top right to go to the Video Door Phone general configurations page.
- Scroll through the list and tap the writing Restart. Video Door Phone application will reboot and start again in few seconds.

## 5.18 How to see the video door phone application software version

- Switch on the screen if it is off, by tapping it any point or by pressing the central button on video door phone 1717/41 or /43.
- If you are not already on the Video door phone page, tap the icon  to open the Top Page and then the icon  for video door phone.
- Tap the icon  on the top right to access the video door phone configurations.
- Scroll the list and tap the word **Information**. Information showing the software versions of the video door phone software versions, in addition to the IP address and the MAC address of the video door phone itself.

## 6 Maintenance



### 6.1 How to clean the Video Door Phone

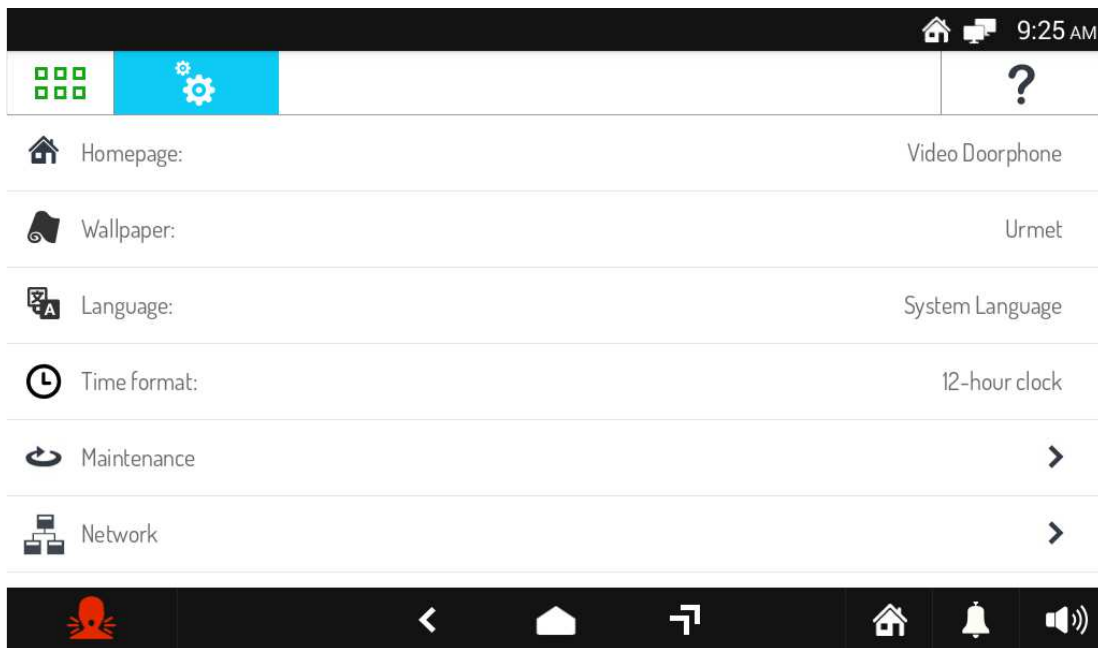
To clean the Video Door Phone use a soft, dry cloth. Do not use liquid or abrasive products. Before cleaning the Video Door Phone turn off the touchscreen feature (see the section 1.7 *How to block the touchscreen feature*) to avoid accidentally activating any controls or Apps.

### 6.2 How to Reboot the Video Door Phone

This Reboot procedure can be used to reboot the Android Video Door Phone . The Reboot operation is irreversible.

To control a Reboot:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:






- Tap the writing **Maintenance**. A window opens listing the possible maintenance operations.
- Tap the writing **Reboot**. A Confirm pop-up window opens. Tap **Confirm** to confirm the operation or **Cancel** to cancel it.
- If Confirm is selected the Video Door Phone is rebooted.

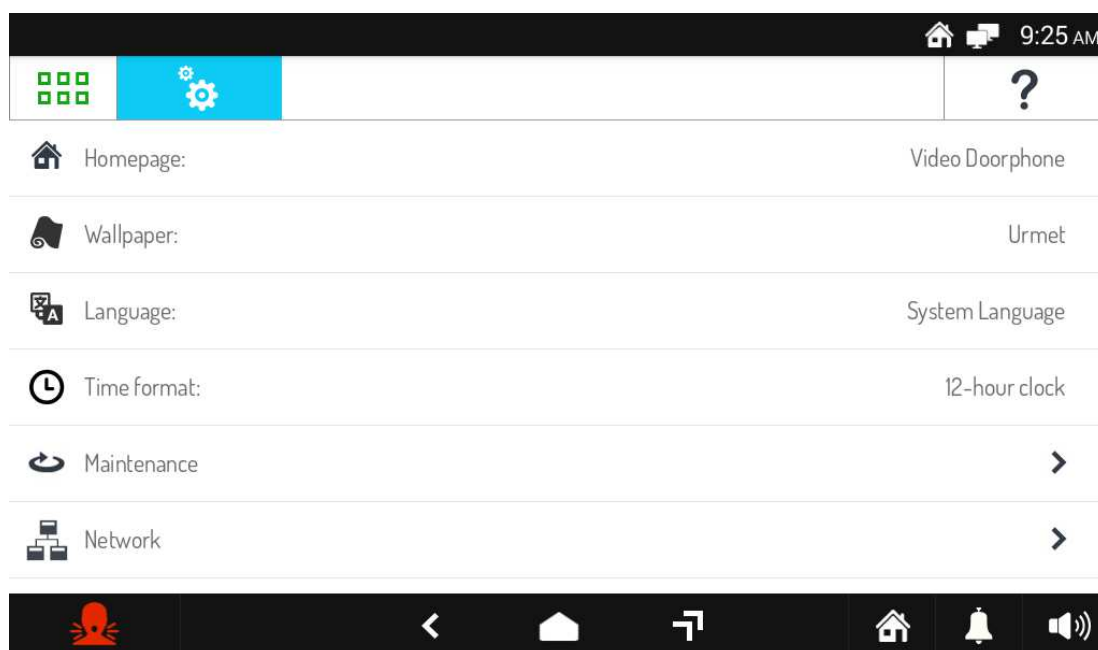
### 6.3 How to carry out User Data Reset

The User Data Reset control deletes the stored data, i.e. existing chats, manually added contacts and the call log.

The User Data Reset operation is irreversible.

To control a Reset:



- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x
- Video Door Phone 
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:

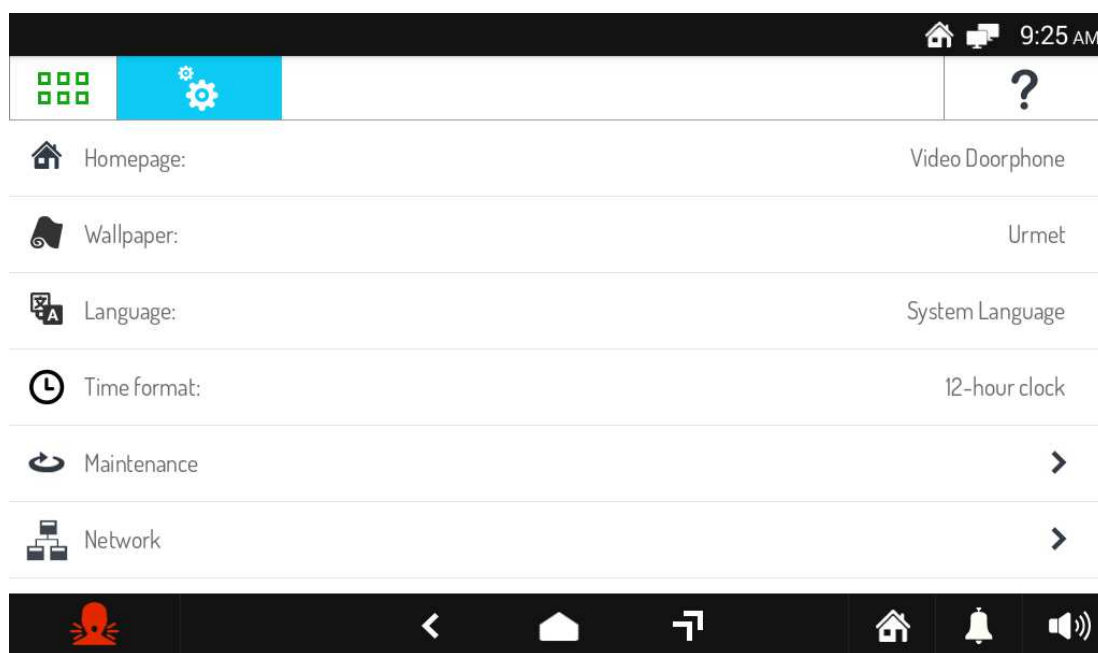


- Tap the writing **Maintenance**. A window opens listing the possible maintenance operations.
- Tap the writing **User Data Reset**. A Confirm pop-up window opens. Tap **Confirm** to confirm the operation or **Cancel** to cancel it.
- If Confirm is selected the stored data are deleted.

## 6.4 How to reset Video Door Phone factory settings

To restore factory settings for the Video Door Phone and delete all subsequent configurations:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:



- Tap the writing **Maintenance**. A window opens listing the possible maintenance operations.
- Tap the writing **Factory Reset**. A Confirm pop-up window opens. Tap **Confirm** to confirm the operation or **Cancel** to cancel it.





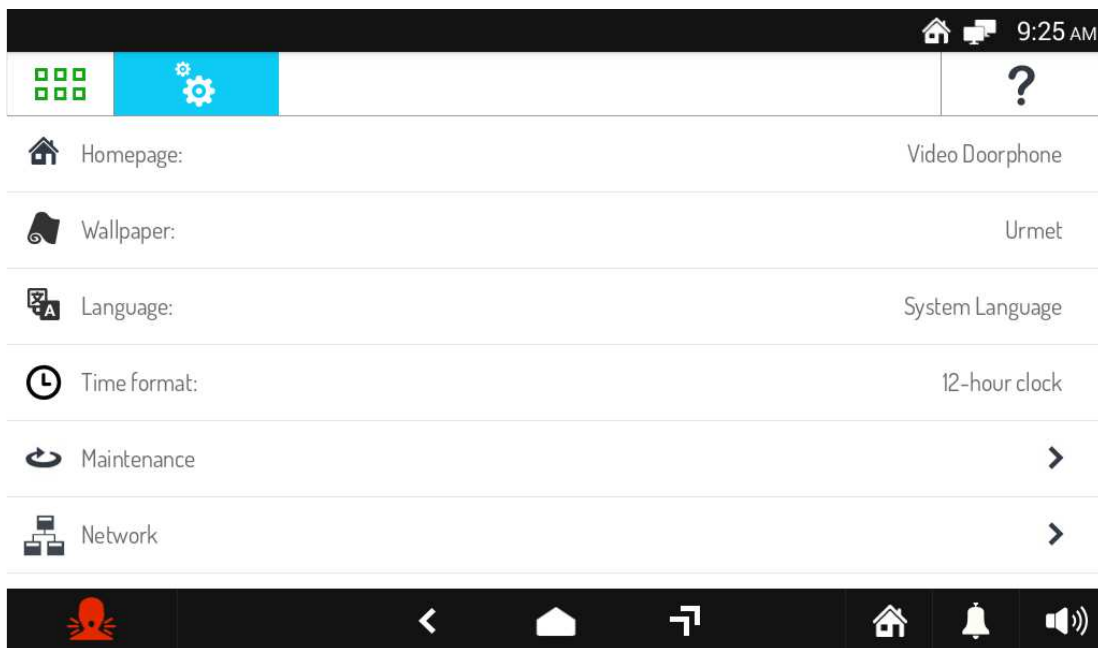
**WARNING!** The Factory Reset operation is irreversible and requires Video Door Phone configuration, since it deletes all the personalised settings that had been introduced, e.g. the choice of a Home Page, activation of automatic door opening, tune selections etc.

- By selecting Confirm, all the Video Door Phone parameters are reset to factory settings and all stored data are deleted.

## 6.5 How to save/restore configuration on SD card

In order to save the configuration on SD card or restore a configuration from SD card:

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/41 or /43 Video door phone.
- Tap the icon  to access the Top Page.
- Tap the icon  to go to the general configurations page:




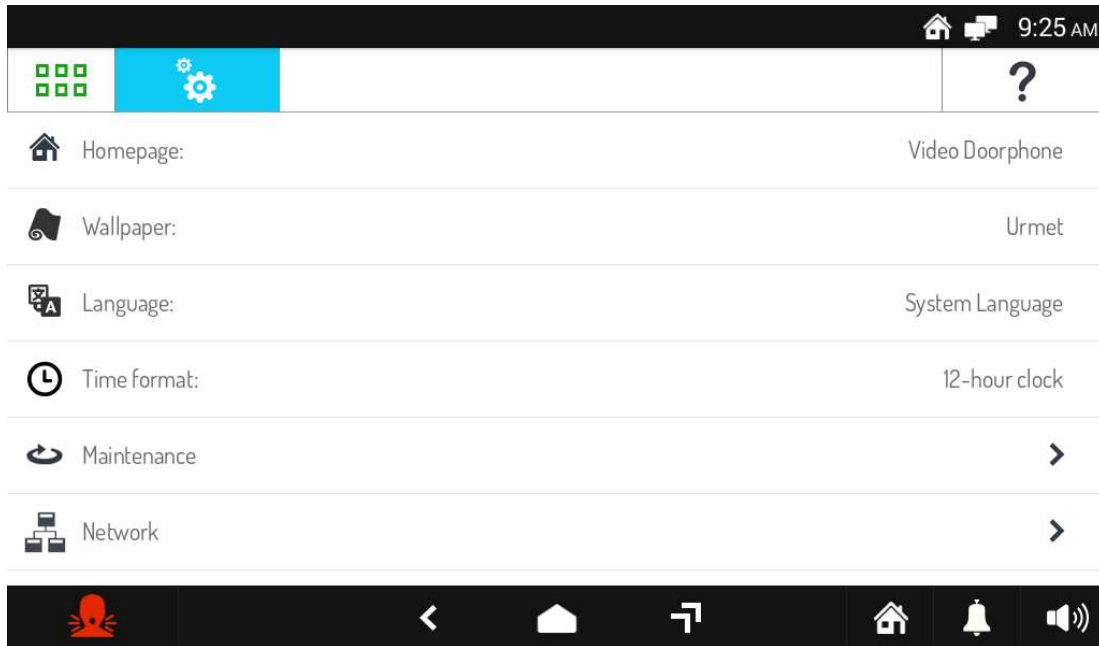
- Tap the writing **Maintenance**. A window opens listing the possible maintenance operations.
- Tap the writing **Backup configuration on SD Card** to save the configuration on SD card (be sure that a SD Card is present on Max video door phone);
- Tap the writing **Restore configuration from SD Card** to load a configuration previously saved on SD card (be sure that a SD Card is present on Max video door phone)

## 6.6 How to display the video door phone firmware version and latest Ipercom configuration version date

- Turn on the screen, if off, by tapping it at any point or by pressing the centre button on the 1717/4x Video Door Phone .

- Tap the icon  to access the Top Page.

- Tap the icon  to go to the general configurations page:



- Tap the writing **Maintenance**.
- The last two items show **the firmware version and the latest system configuration date**.

**DS 1717-041B**

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